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INTRODUCTION

Welcome to Bureau Veritas Training Dubai

Across all industries, achieving the highest levels of performance and compliance requires the cooperation of employees across organizations, from top to bottom, and at local and global levels. Bureau Veritas' wide range of training options and resources enable you to equip your personnel with the necessary skills and knowledge to take on the task. Our offer includes classroom and digital formats and tools, and covers standards relating to QHSE, Enterprise Risk, Sustainability, Transportation & Mobility and Food Safety. Our expert designed and led courses allow you to meet your particular training needs effectively and efficiently.



Bureau Veritas Dubai - Training Team:



MARWAN ARIDI Certification Manager



KRISH SRIRAM
Principal Auditor
& Manager - Training
Services



JEMELYN DANAOTeam Leader
Training Operations



RUBY ANN MULINGBAYAN Training Advisor

OUR TRAINING SOLUTIONS



AUDITOR TRAINING Specialized training for internal and external auditors



CLASSROOM **TRAINING** An interactive online live tutor-led training through an online platform

LIVE VIRTUAL



CLASSROOM TRAINING In house and open house Classroom training to develop skills in implementing a wide range of management systems



NEW **E-LEARNING COURSES** 24/7 Online Learning



VIRTUAL REALITY TRAINING HSE VR Trainings innovation solution

FEATURES OF BUREAU VERITAS **TRAINING**



Over 100 Instructors Globally



Service Team



Fully Integrated Exercises & Workshops



Over 10,000 Delegates Annually



Present in 42 countries



Blended Flexible Learning Competency



Global Accredited Bodies



Industry Recognised Qualifications



Full Training Portfolio



Expert Service Team

CORE LEARNING AREAS











CONSTRUCTION

RISK MANAGEMENT

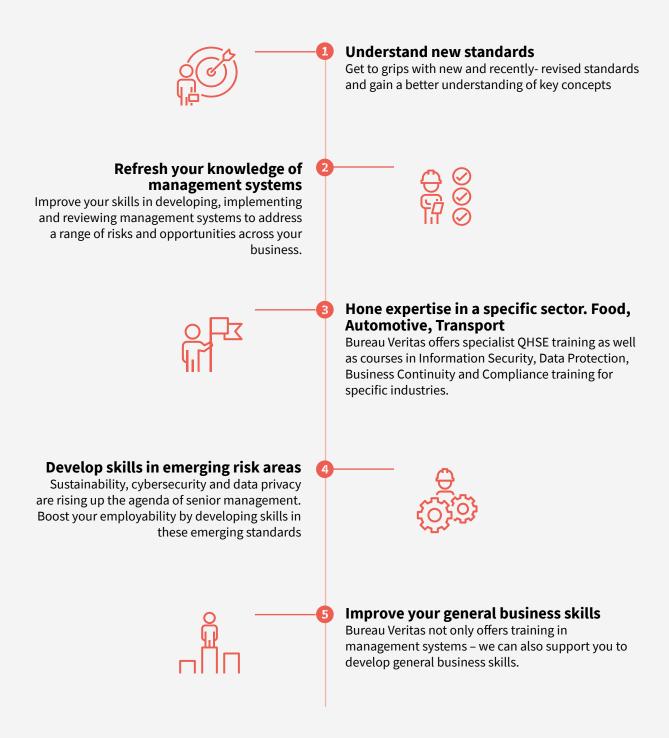
SUSTAINABILITY

SUPPLY CHAIN

REGULATORY

ACHIEVE YOUR TRAINING ACTIVITIES WITH BUREAU VERITAS

Learn the latest trends in your industry. Upgrade your skills and add value to your qualifications



E-LEARNING COURSES

This complete learning solution comes with full access to our built for purpose Learning Management System (LMS), complete course library and a range of bespoke functionality to enable the system to adapt your individual needs.

Our e-learning courses, designed by our certification experts, cover the key contents of globally implemented Management System Standards. It is applicable for businesses of all sizes and sectors can find the requirements and guidelines they need to meet their clients' and stakeholders' expectations.



5 ADVANTAGES OF E-LEARNING COURSES

- SAVES TIME AND MONEY
- OFFERS PERSONALIZATION
- IS **CONSISTENT**
- IS **EFFECTIVE**
- LESS IMPACT ON ENVIRONMENT

| COURSE TITLE | ~ | DURATION - |
|---|---|---------------------|
| ISO 14001: 2015 In-Depth | | 6 hours |
| Internal Auditor of Environment ISO 14001: 2015 | | 30 hours - 3 months |
| ISO 45001:2018 DEMO | | 1 hour |
| ISO 45001: 2018 In-Depth | | 6 hours |
| ISO 45001:2018 Overview | | 2 hours |
| Internal Health and Safety Auditor - ISO 45001:2018 | | 45 hours – 4 months |
| ISO 9001: 2015 In-Depth | | 6 hours |
| Internal Quality Auditor ISO 9001:2015 | | 45 hours – 4 months |
| FMEA Awareness | | 30 minutes |
| Design FMEA | | 45 minutes |
| Process FMEA | | 45 minutes |
| Introduction to IAQG 9100:2016 | | 1 hour |
| ISO 22000: 2018 In-Depth | | 6 hours |
| IATF 16949 Module 1: Introduction | | 45 minutes |
| IATF 16949 Module 2: Master | | 150 minutes |

| Pack 1 - Introduction to Information Security | |
|--|------------|
| Introduction in Information Security | 19 minutes |
| GDPR | 12 minutes |
| Risk Management | 10 minutes |
| Report information security incidents | 3 minutes |
| PACK 2 - New Normal Work "Post-Covid" | |
| The new way of working | 8 minutes |
| Working in the cloud | 6 minutes |
| Malware | 6 minutes |
| Phishing | 11 minutes |
| Social Engineering | 7 minutes |
| Code of conduct | 8 minutes |
| PACK 3 - Introduction in OT Security Awareness | |
| Dilemma's in OT Security (For OT-specialists) | 25 minutes |
| Shadow IT | 10 minutes |
| Clear desk, screen & office | 8 minutes |
| Bring your own device | 4 minutes |

| PACK 4 - Access Control & Social Media | |
|--|------------|
| Physical Security | 10 minutes |
| Strong passwords | 3 minutes |
| Use of Passwords | 3 minutes |
| Internet of Things (IoT) | 7 minutes |
| Access Control | 4 minutes |
| Social Engineering | 7 minutes |
| PACK 5 - Keeping your data secure | |
| Introduction in Information Security | 19 minutes |
| Shadow IT | 10 minutes |
| Clear desk, screen & office | 8 minutes |
| Bring your own device | 4 minutes |
| PACK 6 - Sharing data | |
| Privacy in practice | 4 minutes |
| Social media & working in the cloud | 4 minutes |
| Working in public places | 4 minutes |
| Work Securely outside the office | 3 minutes |
| Working in the cloud | 6 minutes |
| Internet of Things (IoT) | 7 minutes |

| PACK 7 - Privacy for you | |
|--------------------------|------------|
| GDPR | 12 minutes |
| Privacy in practice | 4 minutes |



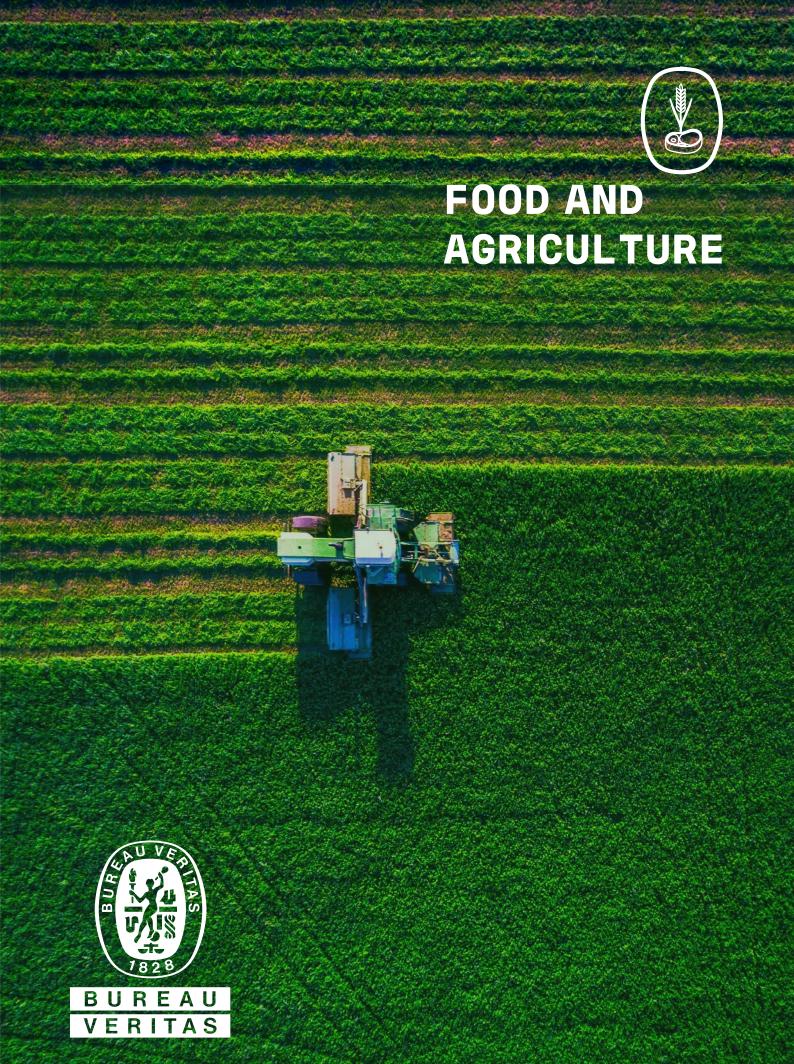


B U R E A U V E R I T A S

QUALITY

Quality is vital for success in increasingly competitive market place. It helps secure consumer confidence in products and services and build stakeholder trust. Our training provides your teams with the knowledge to drive continual improvement and maintain compliance with standards such as ISO 9001 ISO 17025 and ISO 39001, the most widely recognized international standard for quality. It also supports you in fostering a culture of continual improvement.

| COURSE TITLE | DAYS | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ОСТ | NOV | DEC |
|--|--------|---------|-------|-------|-------|--------------|------|-------|-------|-------|-----|-------|-------|
| CQI-IRCA FD 116 QMS ISO 9001:2015 Foundation Training (17960) | 1 | 10 | | 2 | | 9 | | 4 | | 5 | | 2 | |
| ISO 9001:2015 Mastering for Implementation Training | 2 | | | | 4-5 | | | | 4-5 | | | | 5 |
| CQI-IRCA PT236 QMS ISO 9001:2015 Internal Auditor Training (17962) | 2 | 11-12 | | 3-4 | | 10-11 | | 5-6 | | 6-7 | | 3-4 | |
| CQI-IRCA PR328 QMS ISO 9001:2015 Lead Auditor Training (17929) | 5 | 17-21 | | 21-25 | | 16-20 | | 18-22 | | 12-16 | | 7-11 | 12-16 |
| Quality Management - Customer Satisfaction (based on ISO 10001, 10002) | 1 | | 2 | | | 2 | | | 1 | | | 7 | |
| Root Cause Analysis & Corrective Action Training | 2 | | 3-4 | | | 13-14 | | | 2-3 | | | 8-9 | |
| Understanding and Internal Auditing for QMS based on ISO 9001:2015 New | 2 | | | 7-8 | | | 2-3 | | | 8-9 | | | 6-7 |
| ISO 9001:2015 Awareness Training New | 1 | | 7 | | 4 | | 6 | | 8 | | 3 | | |
| QMS Awareness and Mastering for Implementation Training (Based on ISO 9001:2015) New | 3 | | 7-9 | | 5-6 | | 6-8 | | 8-10 | | 4-5 | | |
| QMS Internal Auditor Training (Based on ISO 9001:2015) New | 2 | | 10-11 | | 7-8 | | 9-10 | | 11-12 | | 6-7 | | |
| Continuous Improvement Workshop New | 1 | | | 3 | | | 1 | | | 2 | | | 8 |
| LABORATORY MANAGEMENT S | YSTEMS | | | | | | | | | | | | |
| COURSE TITLE | DAYS | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ОСТ | NOV | DEC |
| ISO/IEC 17025:2017 Changes & Impact Training | 1 | | | | 25 | | | 4 | | | 3 | | |
| ISO/IEC 17025:2017 Changes & Impact Training | 2 | | | | 26-27 | | | 5-6 | | | 4-5 | | |
| ROAD TRAFFIC SAFETY MANAG | EMENT: | SYSTEMS | 5 | | | | | | | | | | |
| COURSE TITLE | DAYS | JAN | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ост | NOV | DEC |
| ISO 39001:2012 Road Traffic Safety Management Awareness Training | 1 | | | | | 6 | | | 3 | | | 21 | |
| ISO 39001:2012 Road Traffic Safety Management Internal Auditor Training | 2 | | | | | 30- Jun 3 | | | 4-5 | | | 22-23 | |



FOOD & AGRICULTURE

Under increasing regulatory and consumer pressure, companies that handle, process and store food products need teams with the ability to meet increasingly stringent industry standards.

Bureau Veritas offers a range of food safety training solutions, including Food Safety Management System (FSMS) training to standards such as ISO 22000, FSSC 22000 and the BRCGS; Food Safety Internal Auditor training; and IRCA-certified Lead Auditor training for ISO 22000- and FSSC 22000-compliant FSMS.

We also provide training programs on the implementation and maintenance of Hazard Analysis and Critical Control Points (HACCP), Vulnerability Assessment and Critical Control Points, and Good Manufacturing Practice systems. In addition, we offer a range of Food Safety Modernization Act training courses.

| COURSE TITLE | DAYS | JAN | FEB | APR | JUN | AUG | ост | DEC |
|--|------|-------|-------|-------|---------------|-------|-------|-------|
| HACCP Awareness Training | 1 | | 14 | 25 | 20 | 1 | 3 | 6 |
| Basic Food Hygiene Training | 1 | | 15 | 26 | 21 | 2 | 4 | 7 |
| FSMS ISO 22000:2018 Awareness Training | 1 | | 16 | 27 | 22 | 3 | 5 | 8 |
| FSMS ISO 22000:2018 Internal Auditor Training | 2 | | 17-18 | 28-29 | 23-24 | 4-5 | 6-7 | 12-13 |
| CQI-IRCA PR359:FSMS ISO 22000:2018 Lead Auditor Training (2061) | 5 | 24-27 | 21-25 | 25-29 | 27 - Jul 1 | 8-12 | 10-14 | 19-23 |
| W IFS Food version 7 Industry Training | 1 | | 21 | 20 | 1 | 15 | 19 | 12 |
| IFS Food version 7 Internal Auditor Training | 2 | | 22-23 | 21-22 | 2-3 | 16-17 | 20-21 | 13-14 |

WHAT IS ISO 22000?

ISO 22000: 2018 specifies the general guidelines for a food safety management system (FSMS). This type of system enables any organization to plan, implement, operate, maintain, and update a FSMS providing safe products and services. Thus, this international standard helps in evaluating and assessing mutually agreed customer safety requirements and demonstrating conformity with customers and any other interested parties.

WHO IS ISO 22000 FOR?

ISO 22000 certification applies to the entire foodchain: from "farm to fork"



INTEGRATED MANAGEMENT SYSTEM



B U R E A U V E R I T A S

INTEGRATED MANAGEMENT SYSTEM

Organizations today seek a holistic view of the quality, health & safety and environmental (QHSE) risks they face. Integrated management system certification to recognized international standards by Bureau Veritas enables you to manage risks efficiently and improve reputation.

Regulation and public scrutiny of companies' QHSE performance is on the increase. Quality issues, poor labor practices or weak management of environmental impacts can hit reputation and revenues, and harm your ability to hire talented employees. Implementation of QHSE management system standards is an important first step to managing risk.

| COURSE TITLE | DAYS | FEB | APR | JUN | AUG | ост | DEC |
|-------------------------------|------|-------|-------|-------|-------|-------|-------|
| IMS (QHSE) Awareness Training | 2 | 14-15 | 25-26 | 13-14 | 22-23 | 17-18 | 12-13 |
| IMS (QHSE) Auditor Training | 3 | 16-18 | 27-29 | 15-17 | 24-26 | 19-21 | 14-16 |

A SHARED HIGH LEVEL STRUCTURE WITH 3 CORE CONCEPTS



CONTEXT OF THE ORGANGANIZATION

All management systems are based on identification and analysis of the oranization's stakeholder expectations



RISK BASED THINKING

A proactive approach that helps organizations identify threats and opportunities



CLEAR LEADERSHIP

Senior management must demonstrate commitment to address risks and be responsible and accountable



CORPORATE RESPONSIBILITY & SUSTAINABILITY

Companies are increasingly judged not only on the products and services they provide but also on their social responsibility, accountability, and environmental sustainability credentials. Bureau Veritas' Corporate Responsibility and Sustainability training solutions support your journey towards becoming a more sustainable business in a fairer and greener world. Our courses include training for social responsibility and accountability standards such as ISO 26000 and Social Accountability International: SA8000. Our experts can help your staff prepare to implement a compliant system and maintain it over the long term.

As part of their environmental sustainability strategy, many businesses choose to create an ISO 50001-compliant EnMS to evaluate and improve their energy consumption. For this, Bureau Veritas has several digital and classroom training options, as well as Transition Auditor training. In addition, we offer a training course for the Program for the Endorsement of Forest Certification®, a forest and timber initiative.

| COURSE TITLE | DAYS | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ОСТ | NOV | DEC |
|---|---------|-------|-----|-----|-------|-----|-----|-------|-----|-----|-------|-----|
| ENERGY MANAGEMENT (ISO | 50001:2 | 2018) | | | | | | | | | | |
| EnMS ISO 50001:2018 Awareness Training | 1 | 9 | | | 9 | | | 15 | | | 14 | |
| EnMS ISO 50001:2018 Internal Auditor Training | 2 | 10-11 | | | 10-11 | | | 16-17 | | | 15-16 | |
| EnMS ISO 50001:2018 Mastering for Implementation Workshop | 3 | | 1-3 | | | 1-3 | | | 4-7 | | | 7-9 |
| CQI-IRCA PR 366 EnMS ISO 50001:2018 Lead Auditor Training Course (2128) | 5 | 13-17 | | | 16-20 | | | 22-26 | | | 21-25 | |
| COURSE TITLE | DAYS | FEB | MAR | APR | MAY | JUN | JUL | AUG | SEP | ост | NOV | DEC |
| GREENHOUSE GASES | | | | | | | | | | | | |
| Carbon Footprint Calculation | 1 | 9 | | 6 | | 1 | | 3 | | 5 | | 7 |
| Carbon Footprint Calculation - Mastering | 2 | 10-11 | | 7-8 | | 2-3 | | 4-5 | | 6-7 | | 8-9 |
| Greenhouse Gases Workshop based on (ISO 14064-1:2018, ISO 14064- 2:2019, ISO 14067:2018) | 3 | | 2-4 | | 11-3 | | 4-6 | | 7-9 | | 2-4 | |
| | | | | | | | | | | | | |

WHAT IS ISO 50001?

ISO 50001:2018 is the latest version of the best practice international EnMS. It specifies the requirements to enable an organization to develop and implement a policy, identify significant areas of energy consumption and target energy reductions. The new ISO 50001 follows the ISO High Level Structure and risk based approach making it easier than ever to integrate it with existing quality (ISO 9001 QMS), environment (ISO 14001 EMS) and health & safety (ISO 45001 OHSMS) standards based management systems

WHY IMPLEMENT ISO 50001?

- · Reduce costs with a structured approach toidentifying, measuring and managing energyconsumption
- Improve business performance by affecting behaviour and identifying opportunities to reduce energy consumption
- Engage top management, make energymanagement a boardroom issue
- Comply with legislation, meet current and futureenergy efficiency & GHG reduction targets
- Formalise your energy policy and objectives, embed energy efficient thinking in your organization



ENVIRONMENT

Companies are increasingly aiming to reduce their environmental impact. Implementing an EMS such as ISO 14001 enables you to respond effectively to environmental concerns and problematics. Implementing ISO 14001 EMS will emphasize positive effects: alignment with legal requirements, measurement of environmental impacts as well as improvement of environmental performance and development of employee engagement. It will also increase competitive advantages, reduce organization's cost and provide financials savings.

Bureau Veritas' ISO 14001 training offer will support you to achieve your company's environmental objectives through the implementation and maintenance of a compliant EMS. Courses will cover overview, in-depth, Internal and Lead Auditor as well as a suite of digital tools.

| COURSE TITLE | DAYS | JAN | MAR | MAY | JUL | SEP | NOV |
|--|------|--------------|---------------|-------|-------|-------|-------|
| EMS ISO 14001:2015 Awareness Training | 1 | 24 | 14 | 16 | 12 | 19 | 7 |
| ISO 14001:2015 Mastering for Implementation Training | 2 | 25-26 | 15-16 | 17-18 | 6-7 | 20-21 | 8-9 |
| EMS ISO 14001:2015 Internal Auditor Training | 2 | 27-28 | 17-18 | 19-20 | 13-14 | 22-23 | 10-11 |
| CQI-IRCA PR315 EMS ISO 14001:2015 Lead Auditor Training (17912) | 5 | 31- Feb 4 | 21-25 | 23-27 | 18-22 | 26-30 | 14-18 |
| Mastering & Auditing EMS Training | 4 | 24-27 | 28 - Apr 1 | 16-20 | | 12-15 | |

WHAT IS ISO 14001?

ISO 14001 an international Environmental Management System (EMS) standards applicable to any organization, anywhere. Based on the Plan-Do-Check-Act cycle, ISO 14001 provides a framework and specifies the most important requirements to identify, control and monitor the environmental aspects and impacts of any organization, and also how to manage and improve the whole system.

WHICH AREAS ARE COVERED BY THE ISO 14000 SERIES?

The key areas covered by this series are:

- Environmental Management Systems (EMS)
- Environmental Auditing
- Environmental Labels and Declarations
- Environmental Performance Evaluation
- Life Cycle Assessment (LCA)
- Environmental Communication
- Greenhouse Gases (GHG) Monitoring



HEALTH & SAFETY

Your company's human capital is its greatest asset. Protecting your workforce with robust health and safety standards reduces risk, protects your reputation and minimizes lost time. It can also cement trust among employees and customers. Bureau Veritas' training courses and tools for OHSMS enable you to proactively prevent illnesses and injuries on the job. Our experts support your teams to develop the skills and knowledge they need to achieve and maintain an ISO 45001-compliant OHSMS, with a range of courses and tools adapted to all levels of experience.

While our introductory and advanced courses provide essential and in-depth knowledge about occupational health and safety and ISO 45001, our internal and lead-auditor courses train learners to assess the effectiveness and compliance of OHSMS.

| COURSE TITLE | DAYS | JAN | FEB | APR | JUN | AUG | ост | DEC |
|---|------|-------|---------------|-------|--------------|-------|--------------|-------|
| ISO 45001:2018 Occupational Health & Safety Awareness Training | 1 | | 21 | 18 | 20 | 8 | 17 | 12 |
| ISO 45001:2018 (OH&SMS) Mastering for Implementation Training | 2 | | 22-23 | 19-20 | 21-22 | 9-10 | 18-19 | 13-14 |
| ISO 45001:2018 Occupational Health & Safety Internal Auditor Training | 2 | | 24-25 | 21-22 | 23-24 | 11-12 | 20-21 | 15-16 |
| CQI-IRCA PR357 ISO 45001:2018 (OH&SMS) Lead Auditor Training (1911) | 5 | 17-21 | 28 - Mar 4 | 25-29 | 27- Jul 1 | 15-19 | 24-28 | 19-23 |
| CQI-IRCA PT251 & PT211 OH&SMS Auditor Migration Training (1904 & 1931) | 2 | | 28- Mar 1 | 4-5 | 1-2 | 1-2 | 21- Nov 1 | 7 |
| Accident Investigation Training | 1 | | 1 | 6 | 3 | 3 | 3 | 8-9 |

WHAT IS ISO 45001?

ISO 45001 is an international Occupational Health and Safety Management Systems (OHMS) standard. It enables an organization to have control over, and knowledge of, all relevant hazards resulting from normal operations and abnormal situations, and improve its performance.

WHY SHOULD MY ORGANIZATION IMPLEMENTISO 45001?

- Improve your company's Health & Safety image: by implementing ISO 45001 certification, you receive proof of your organization's ongoing commitment to the health and safety of your employees
- **Demonstrate legal compliance to safety regulations**: a certified occupational health and safety management system provides assurance that legal compliance is effectively managed. Implementing it is now a legal requirement in many countries.
- **Reduce insurance premiums**: by reducing the number of accidents or damage to equipment or plant sites, an organization can also reduce insurance premiums, cost of fines and civil actions.
- A mark to demonstrate your organization's commitment to excellence: the Bureau Veritas Certification Mark is recognized and respected throughout the world as a valued symbol of reliability, sustainability and trust.







ENTERPRISE RISK

From business continuity, to supply chain security, to asset management, organizations face a range of risks. Increased interconnectivity has created new threats to data protection and information security. Meanwhile, traditional risks to businesses, such as operational delays and utility disruption, are compounded by a growing dependence on digital networks.

To help companies protect their assets, Bureau Veritas offers a wide variety of Enterprise Risk training solutions. Bureau Veritas' portfolio includes courses from the fundamentals of risk management to advanced training and tools for conducting internal audits.

With Bureau Veritas training, you can ensure your staff understands and is ready to implement, evaluate and improve your Enterprise Risk systems.

| COURSE TITLE | DAYS | JAN | FEB | MAR | APR | JUN | AUG | SEP | ост | DEC |
|--|----------|---------|---------|---------------|-------|---------------|-------|-------|-------|-------|
| INFORMATION SECURITY (IS | SMS 2700 | 1:2013) | | | | | | | | |
| ISMS ISO 27001:2013 Awareness Training | 1 | | | 23 | | 20 | | 12 | | 14 |
| ISMS ISO 27001:2013 Internal Auditor Training | 2 | | | 24-25 | | 21-22 | | 13-14 | | 15-16 |
| CQI-IRCA PR320: ISMS ISO 27001:2013 Lead Auditor Training (17207) | 5 | | | 28 - Apr 1 | | 27 - Jul 1 | | 15-16 | | 19-23 |
| COURSE TITLE | DAYS | JAN | FEB | MAR | APR | JUN | AUG | SEP | ост | DEC |
| PRIVACY INFORMATION MA | NAGEMEI | NT SYST | EM (ISO | 27701) | | | | | | |
| ISO 27701:2019 Awareness Training | 1 | | | | 18 | 20 | 8 | | 17 | 5 |
| ISO 27701:2019 Mastering ISO 27701For Privacy Information Management Systems (EXTENSION TO ISO 27001 AND ISO 27002 | 2 | | | | 19-20 | 21-22 | 9-10 | | 18-19 | 6-7 |
| ISO 27701:2019 Internal Auditor Training | 2 | | | | 21-22 | 23-24 | 11-12 | | 20-21 | 8-9 |
| | | | | | | | | | | |

WHAT IS ISMS?

Ensuring the confidentiality, integrity and availability of your company's information is key to maintaining consumer and stakeholder trust. To help protect your company, Bureau Veritas offers ISO 27001 training courses, which help your personnel understand and mitigate information security risks, and audit to ISO 27001 standards.

5 RISKS KEEP MANAGERS UP AT NIGHT



CONSTRUCTION

BUSINESS CONTINUITY

PROTECTION OF CLIENT DATA

POOR PROTECTION OR USE OF **ASSETS**

BRIBERY OF EMPLOYEES OR SUPPLY CHAIN

THEY ARE DRIVEN BY 2 MAIN CONCERNS



REPUTATION

is the key driver when thinking about

Protection of client data 40% Information systems security 36%



Business continuity 73% Asset management risks 67%

| | COURSE TITLE | DAYS | JAN | MAR | APR | MAY | JUN | JUL | AUG | SEP | ОСТ | NOV | DEC |
|-----|---|------|-------|-----|-----|--------------|-------|-------|-------|-----|-----|-----|-------|
| New | ISO 18788:2015 Awareness Training | 2 | 24-25 | | 4-5 | | | 25-26 | | | 3-4 | | |
| New | Mastering for Implementation of Management System for Private Security Operations (Based on ISO 18788:2015) | 3 | 26-28 | | 6-7 | | | 27-29 | | | 5-7 | | |
| New | BS 10800:2020 Awareness Training | 1 | | | | 30 | | | 10 | | | 2 | |
| New | Mastering for Implementation for Provision of Security Services - Code of Practice (Based on BS 10800:2020) | 2 | | | | 31- Jun 1 | | | 11-12 | | | 3-4 | |
| New | BS 7958:2015 Awareness Training | 1 | | 2 | | | 22 | | | 5 | | | 14 |
| New | Mastering for Implementation for CCTV Operations & Management - Code Of Practice (Based on BS 7958 :2015) | 2 | | 3-4 | | | 23-24 | | | 6-7 | | | 15-16 |



RISK MANAGEMENT

Risk is a necessary part of doing business, and in a world where enormous amounts of data are being processed at increasingly rapid rates, identifying and mitigating risks is a challenge for any company. It is no wonder then that many contracts and insurance agreements require solid evidence of good risk management practice.

ISO 31000 provides direction on how companies can integrate risk-based decision making into an organization's governance, planning, management, reporting, policies, values and culture. It is an open, principles-based system, meaning it enables organizations to

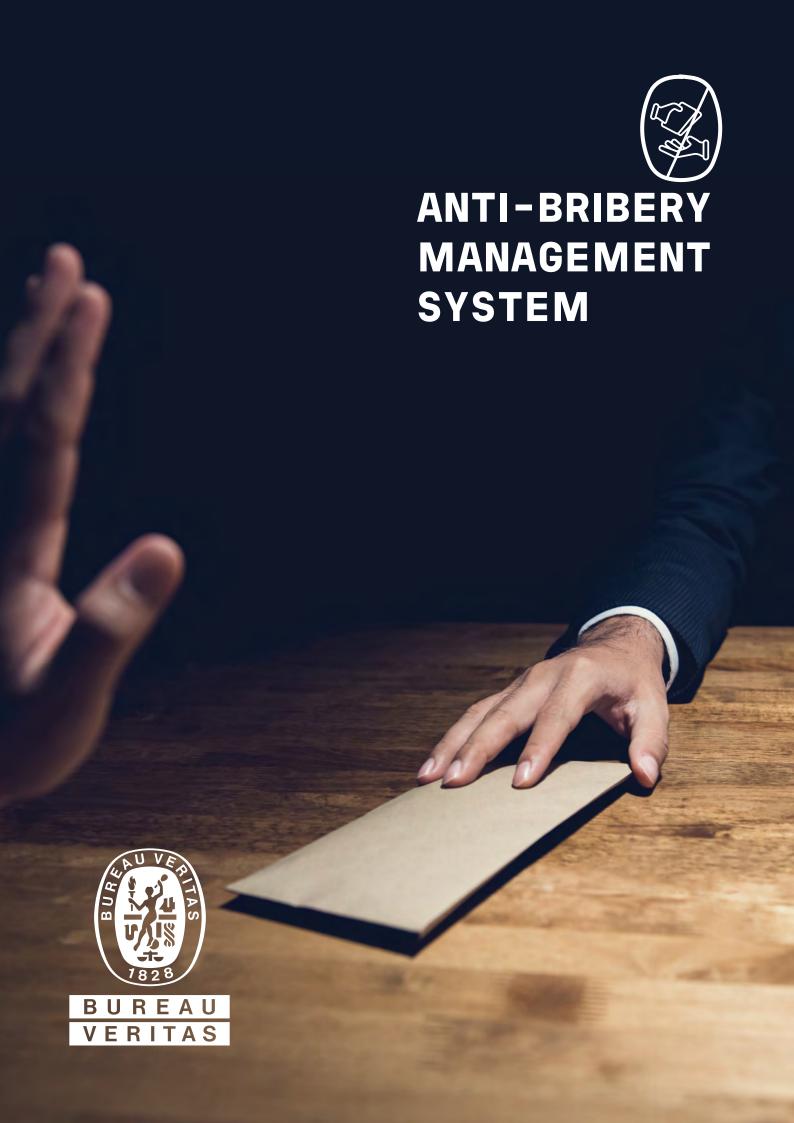
| COURSE TITLE | DAYS | FEB | APR | JUN | AUG | ост | DEC |
|---|------|-------|-------|-------|-------|-------|-------|
| Understanding Risk Management & ISO 31000 Training | 2 | 14-15 | 11-12 | 13-14 | 15-16 | 10-11 | 12 |
| ISO 31001:2018 Lead Risk Manager | 5 | 14-18 | 11-15 | 13-17 | 15-19 | 10-14 | 13-14 |

WHO IS ISO 31000 FOR?

ISO 31000 is applicable to all organizations, regardless of type, size, activities and location, and covers all types of risk. It was developed by a range of stakeholders and is intended for use by anyone who manages risks, not just professional risk managers.

WHAT ARE THE BENEFITS FOR MY BUSINESS?

ISO 31000 helps organizations develop a risk management strategy to effectively identify and mitigate risks, thereby enhancing the likelihood of achieving their objectives and increasing the protection of their assets. Its overarching goal is to develop a risk management culture where employees and stakeholders are aware of the importance of monitoring and managing risk. Implementing ISO 31000 also helps organizations see both the positive opportunities and negative consequences associated with risk, and allows for more informed, and thus more effective, decision making, namely in the allocation of resources. What's more, it can be an active component in improving an organization's governance and, ultimately, its performance.



ANTI-BRIBERY MANAGEMENT SYSTEM

The publication of ISO 37001 Anti-Bribery Management Systems (ABMS) in 2016, enables organizations to establish procedures identifying and prioritizing the treatment of bribery risks and to train up and maintain the competence of business associates working for and on behalf of the company to do business with integrity.

ISO 37001's structured approach to identifying, evaluating, analyzing and mitigating bribery risks with appropriate communication, training and procedures brings the standardized model used by other management systems to this important field of enterprise risk.

| COURSE TITLE | DAYS | MAR | JUN | SEP | DEC |
|--|------|-------|------|-----|-------|
| ISO 37001 Anti- Bribery Management System Awareness Training | 1 | 7 | 6 | 5 | 12 |
| ISO 37001 Anti- Bribery Management System Internal Auditor Training | 2 | 8-9 | 7-8 | 6-7 | 13-14 |
| Mastering Anti-Bribery Management System Training | 2 | 10-11 | 9-10 | 8-9 | 15-16 |

1. HOW DO I LEARN MORE ABOUT ISO 37001?

Bureau Veritas Training's team of industry experts is dedicated to providing comprehensive training programs using a hands-on approach to instruction. The courses below have fully integrated exercises and /or workshops for students to immediately apply and reinforce ABMS principles.

2. E-LEARNING

Coming soon, ISO 37001 ABMS Awareness and Introduction courses can be done from your computer.

3. OPEN COURSES

Depending on your requirement, you can choose from:

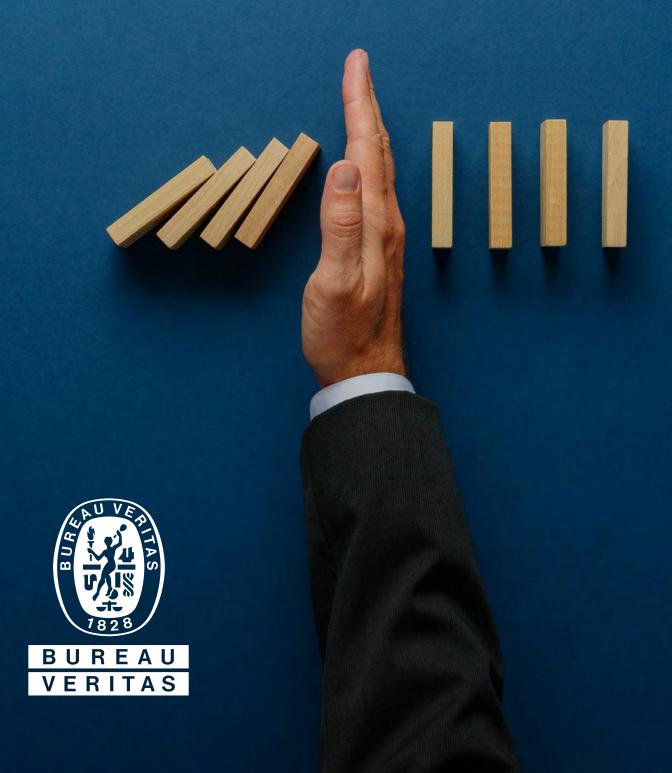
- ISO 37001 ABMS Awareness (1 day)
- Mastering ISO 37001 ABMS (2 days)
- ISO 37001 ABMS Internal Auditor (3 days)
- ISO 37001 ABMS Lead Auditor (5 days)

Our open courses are widely available in most cities.

4. BLENDED LEARNING

This package combines components from the above range of courses. In open and company training courses our instructors share the best practices that they have learned in their practical auditing work and relate their experience face to face to deliver you the highest value.





BUSINESS CONTINUITY

The international management system standard ISO 22301:2012 lays out the requirements for organizations to allocate responsibility and resources to understand the risks, plan, establish controls, and structure their operations in order to enhance resilience and recover more swiftly when failures do occur. In establishing an ISO 22301 compliant Business Continuity Management System (BCMS) the organization looks beyond itself, to consider its stakeholders and reach out into its value chain to improve the resilience of the whole business ecosystem and society within which it operates.

Like other management systems there are requirements to train staff to ensure competence, to check the functioning of the systems and procedures put in place periodically with internal audits and management reviews focused on continual improvement. ISO 22301 also follows the same High Level Structure (HLS) making it easier to integrate into existing ISO based management systems that the company may already have in place.

| COURSE TITLE | DAYS | MAY | AUG | NOV |
|---|------|-------|-------|-------|
| BCMS ISO 22301:2012 Awareness Training | 1 | 23 | 23 | 14 |
| BCMS ISO 22301:2012 Mastering for Implementation Workshop | 3 | 24-26 | 24-26 | 15-16 |
| BCMS ISO 22301:2012 Internal Auditor Training | 2 | 30-31 | 29-30 | 17-18 |

1. HOW DO I LEARN MORE ABOUT ISO 22301?

Bureau Veritas Training's team of industry experts is dedicated to providing comprehensive training programs using a hands-on approach to instruction. The courses below have fully integrated exercises and / or workshops for students to immediately apply and reinforce BCMS principles.

2. E-LEARNING

Coming soon, ISO 22301 BCMS Awareness and Introduction courses can be done from your computer.

3. OPEN COURSES

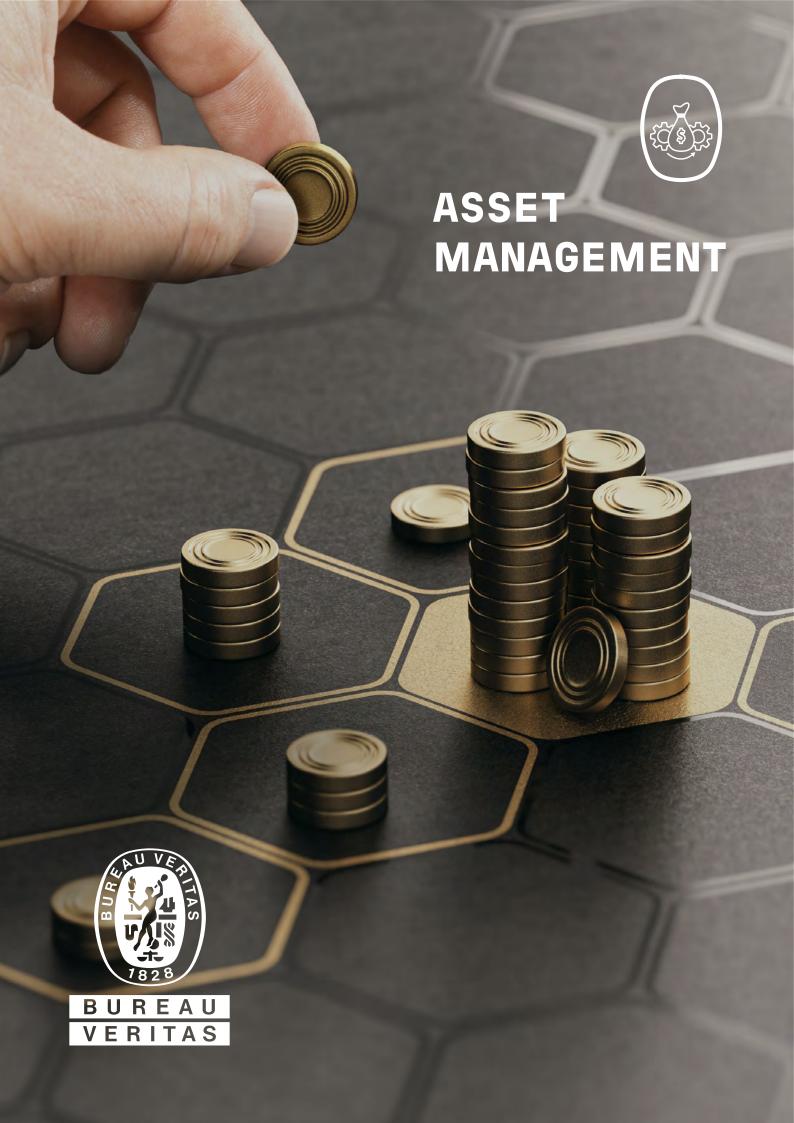
Depending on your requirement, you can choose from:

- ISO 22301 BCMS Awareness (1 day)
- · Mastering ISO 22301 BCMS (2 days)
- ISO 22301 BCMS Internal Auditor (3 days)
- IRCA ISO 22301 BCMS Lead Auditor (5 days)

Our Open Courses are widely available in most cities.

4. BLENDED LEARNING

This package combines components from the above range of courses. In open and company training courses our instructors share the best practices that they have learned in their practical auditing work and relate their experience face to face to deliver you the highest value.



ASSET MANAGEMENT

The ISO 55000 series of standards has brought the most successful publically available specification: PAS 55 to organizations globally, bringing consistent terminology, guidance and a robust management systems framework built upon 24 best practice aspects to the discipline of asset management.ISO 55001 Asset Management System (AMS) implementation drives cost efficiency, value creation and risk management across the lifecycle of assets, from their design and fabrication or construction through commissioning, operations, maintenance, modification and renewal to their eventual disposal or decommissioning.

| COURSE TITLE | DAYS | JAN | FEB | APR | JUL | ост |
|--|------|------------|-------|-------|-------|-------|
| Fundamentals of Asset Management Training (based on ISO 55001:2014) | 2 | 10-11 | | 11-12 | 12-13 | 3-4 |
| Mastering Asset Management for Implementation Training (based on ISO 55001:2014) | 2 | 14- Dec | | 13-14 | 14-15 | 5-6 |
| ISO 55001 Asset Management Awareness Training | 1 | 17 | 9 | 15 | 27 | 10 |
| ISO 55001 Asset Management Internal Auditor Training | 2 | 18-19 | 10-11 | 25-29 | 28-29 | 11-12 |

1. HOW DO I LEARN MORE ABOUT ISO 55001?

Bureau Veritas Training's team of industry experts is dedicated to providing comprehensive training programs using a hands-on approach to instruction. The courses below have fully integrated exercises and /or workshops for students to immediately apply and reinforce AMS principles.

2. E-LEARNING

ISO 55001 AMS Awareness and Implementation courses can be done from your computer.

3. OPEN COURSES

Choose from:

- ISO 55001 AMS Awareness (1 day)
- Mastering ISO 55001 AMS (2 days)
- ISO 55001 AMS Internal Auditor (3 days)
- ISO 55001 AMS Lead Auditor (5 days)

Our Open Courses are widely available in most cities.

4. BLENDED LEARNING

A package offering combining component from the above range of courses in open and company training courses our instructors share the best practices that they have learned in their practical auditing work and relate their experience face to face to deliver you the highest value.



FACILITY MANAGEMENT

Facility management (FM) integrates multiple disciplines in order to have an influence on the efficiency, and productivity of economies of societies, communities and organizations, as well as the manner in which individuals interact with the built environment.

Facility Management affects the health, well-being and quality of life of much of the world's societies and population through the services it manages and delivers

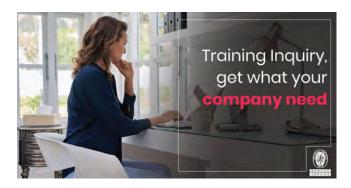
| COURSE TITLE | DAYS | MAR | JUN | SEP | DEC |
|---|------|-------|------|-------|-----|
| ISO 41001:2018 Facility Management Awareness Training | 1 | 14 | 8 | 19 | 5 |
| ISO 41001:2018 Facility Management Internal Auditor Training | 2 | 15-16 | 9-10 | 20-21 | 6-7 |

BENEFITS FACILITIES MANAGEMENT SYSTEM

- Improved workforce productivity, safety and health and well-being;
- Improved communication of requirements and methodologies among and between public and private sector organizations;
- Improved efficiency and effectiveness, thus improving cost benefits to organizations;
- Improved service consistency;
- Providing a common platform for all types of organizations



OTHER STANDARDS



FOR IN HOUSE TRAINING

If you have 5 or more delegates to be trained, we can customize the training based on your availability, training needs and company culture.

This can be delivered via Live Virtual Classroom or In house - face to face (at your premises).

| | COURSE TITLE | DAYS |
|-----|--|------|
| New | Overview of ISO 30408:2016- Human resource management - Guidelines on Human Governance | 1 |
| New | Overview of ISO 30409:2016 - Human Resource Management — Workforce planning | 1 |
| New | Overview of BS 760000:2015 - Human Resource Valuing People Management System Requirements | 1 |
| New | ISO 10001:2018 Quality management - Customer satisfaction - Guidelines for codes of conduct for organizations | 1 |
| New | ISO 10002: 2018 Quality management - Customer satisfaction - Guidelines for complaints handling in organizations complaints handling | 1 |
| New | ISO 10003: 2018 Quality management Customer Satisfaction Guidelines for dispute resolution external to organizations | 1 |
| New | ISO 10004:2018 Quality management - Customer satisfaction - Guidelines for monitoring and measuring 1 | 1 |
| New | ISO 38500:2015 Information Technology - Governance of IT for the organization 1 | 1 |
| New | ISO20400 – Sustainable Procurement Awareness Training | 1 |
| New | ISO 37301 - Compliance management Awareness Training | 2 |
| New | ISO 56002:2019 Innovation management — Innovation management system — Guidance 2 | 1 |
| New | Good Manufacturing Practice Training | 1 |

WITH BUREAU VERITAS TRAINING AND CERTIFICATION: GET A WINNING COMBINATION!

It's easy to get started on the road to compliance with Bureau Veritas Certification.



ASSESS YOUR NEEDS

Before developing and implementing your management system, you need to understand where your knowledge gaps lie. Requirements from one company to another will vary: but every management system rely on people throughout the organization understanding their role in delivering it.



ACCESS THE NECESSARY BUREAU VERITAS TRAINING

Once you have identified your knowledge gaps, you are ready to address them through appropriate training. Explore the wide range of courses offered by Bureau Veritas for different profiles across your organization.



DEVELOP YOUR MANAGEMENT SYSTEM(S)

Put the valuable knowledge you gained in your training to work in developing a management system fit for your organization.



GET CERTIFIED WITH BUREAU VERITAS

Certification of your management system by Bureau Veritas demonstrates that you take a proactive approach to addressing risk and continually improving your processes.



SHAPING A WORLD OF TRUST

Trust is the very foundation upon which relationships between citizens, public authorities, and companies are built. In today's fast changing world, this essential is no longer a given. Citizens and consumers are seeking out verified and verifiable information on how companies develop, produce and supply their goods and services. Decision maker across all organizations face the challenge of proving their CSR commitments in order to remain competitive and sustainable.

At Bureau Veritas, our work enables organizations to operate and innovate safely and perform better. Thanks to our unrivalled expertise, technical knowledge and worldwide presence, we support them by managing quality, safety, and sustainability risks, to the benefit of society as a whole. We play a pivotal role in building and protecting companies' reputations, supporting them as they forge the foundations of trust that is built to last.

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Shaping a World of Trust