TRAINING CATALOGUE 2024

DUBAI, UNITED ARAB EMIRATES

BUREAU VERITAS
1828

SUMMARY

training.dubai@bureauveritas.com

https://middle-east.bureauveritas. com/training-catalog/dubai

INTRODUCTION
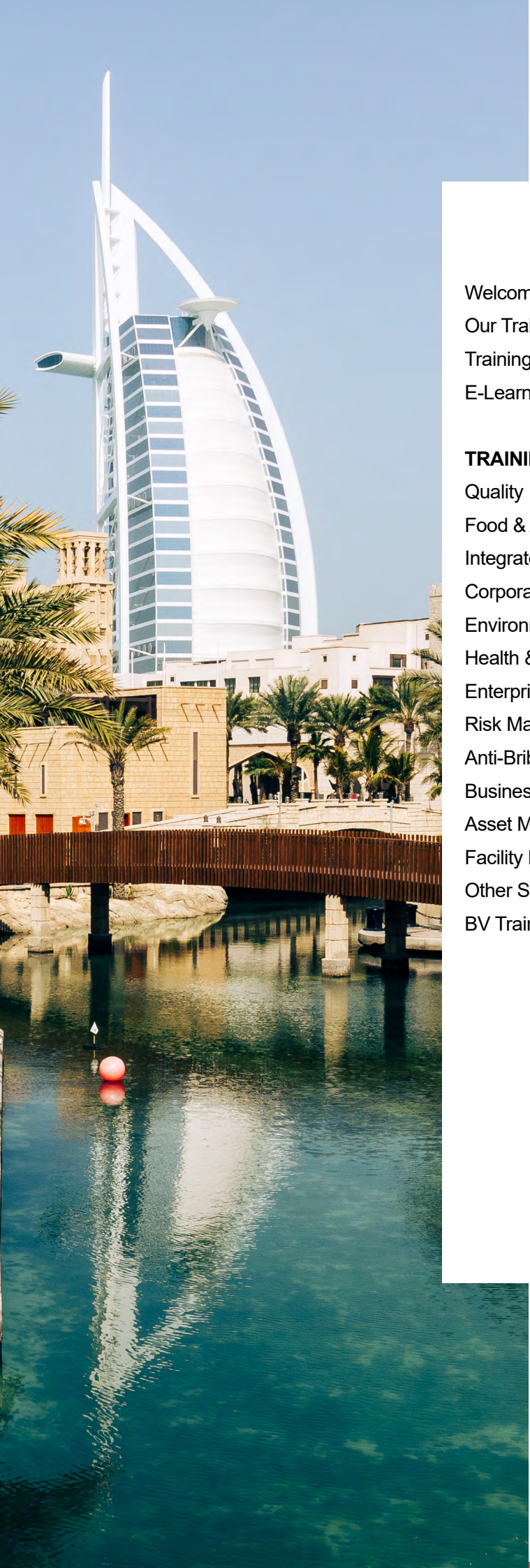
WELCOME TO BUREAU VERITAS TRAINING DUBAI

Across all industries, achieving the highest levels of performance and compliance requires the cooperation of employees across organizations, from top to bottom, and at local and global levels. Bureau Veritas' wide range of training options and resources enable you to equip your personnel with the necessary skills and knowledge to take on the task. Our offer includes classroom and digital formats and tools, and covers standards relating to QHSE, Enterprise Risk, Sustainability, Transportation & Mobility and Food Safety. Our expert designed and led courses allow you to meet your particular training needs effectively and efficiently.

COST REDUCTION
We are able to identify areas for improvement / change

FLEXIBILITY
Our solutions are designed around you, what works for you will work for us

CONSISTENCY OF APPROACH NATIONALLY
Our associates, consultants & on-line training tools are accessible in every Tarmac location

CUSTOMER CENTRICITY
Our customers are at the heart of every decision

WHY BUREAU VERITAS

QUALIFICATIONS & EXPERIENCE
Our people, processes & approach are recognised by leading accreditation bodies globally

REDUCED DISRUPTION
We are uniquely positioned to offer flexible solutions to evolving requirements

FAST REAL TIME REPORTING
We are able to provide total visibility across all training activities

CONFIDENCE
"The largest and most experienced test, inspect and certification business in the world" – BIM 2018.
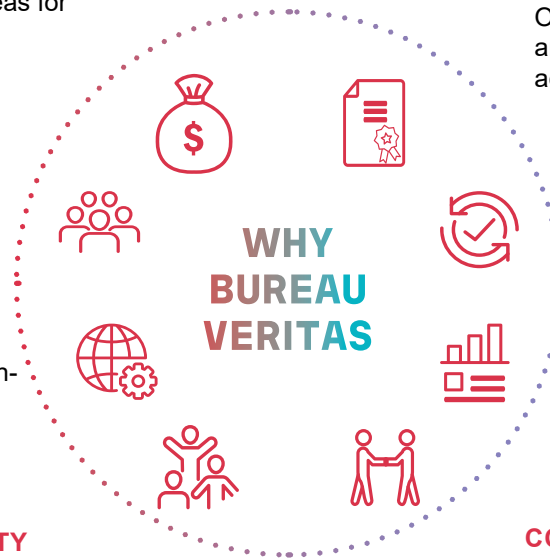
▬ BUREAU VERITAS DUBAI – TRAINING TEAM:

MARWAN ARIDI
Certification Manager

KRISH SRIRAM
Principal Auditor and New Product and Training Manager

JEMELYN DANAO
Team Leader Training Operations

RUBY ANN MULINGBAYAN
Training Advisor

OUR TRAINING SOLUTIONS

AUDITOR TRAINING
Specialized training for internal and external auditors

CLASSROOM TRAINING
In house and open house Classroom training to develop skills in implementing a wide range of management systems

VIRTUAL REALITY TRAINING
HSE VR Trainings innovation solution

LIVE VIRTUAL CLASSROOM TRAINING
An interactive online live tutor-led training through an online platform

NEW
E-LEARNING COURSES
24/7 Online Learning

FEATURES OF BUREAU VERITAS TRAINING

Over 100 Instructors Globally

Dedicated Training Service Team

Fully Integrated Exercises & Workshops

Over 10,000 Delegates Annually

Present in 42 countries

Blended Flexible Learning Competency

Global Accredited Bodies

Industry Recognised Qualifications

Full Training Portfolio

Expert Service Team

CORE LEARNING AREAS

CONSTRUCTION   **RISK MANAGEMENT**   **SUSTAINABILITY**   **SUPPLY CHAIN**   **REGULATORY**

ACHIEVE YOUR TRANING ACTIVITIES WITH BUREAU VERITAS

Learn the latest trends in your industry. Upgrade your skills and add value to your qualifications

1 Understand new standards
Get to grips with new and recently-revised standards and gain a better understanding of key concepts

2 Refresh your knowledge of management systems
Improve your skills in developing, implementing and reviewing management systems to address a range of risks and opportunities across your business.

3 Hone expertise in a specific sector. Food, Automotive, Transport
Bureau Veritas offers specialist QHSE training as well as courses in Information Security, Data Protection, Business Continuity and Compliance training for specific industries.

4 Develop skills in emerging risk areas
Sustainability, cybersecurity and data privacy are rising up the agenda of senior management. Boost your employability by developing skills in these emerging standards

5 Improve your general business skills
Bureau Veritas not only offers training in management systems – we can also support you to develop general business skills.

E-LEARNING COURSES

This complete learning solution comes with full access to our built for purpose Learning Management System (LMS), with an extensive course library and a range of bespoke functionality that enables the system to adapt to your individual needs.

The E-learning courses designed by Bureau Veritas Certification Experts, cover key contents of globally implemented Management System Standards. Businesses of all sizes in a variety of industries can find the specifications and standards they require to satisfy the expectations of their stakeholders and clients.

5 ADVANTAGES OF
E-LEARNING COURSES

SAVES TIME AND MONEY

OFFERS **PERSONALIZATION**

IS **CONSISTENT**

IS **EFFECTIVE**

LESS IMPACT **ON ENVIRONMENT**
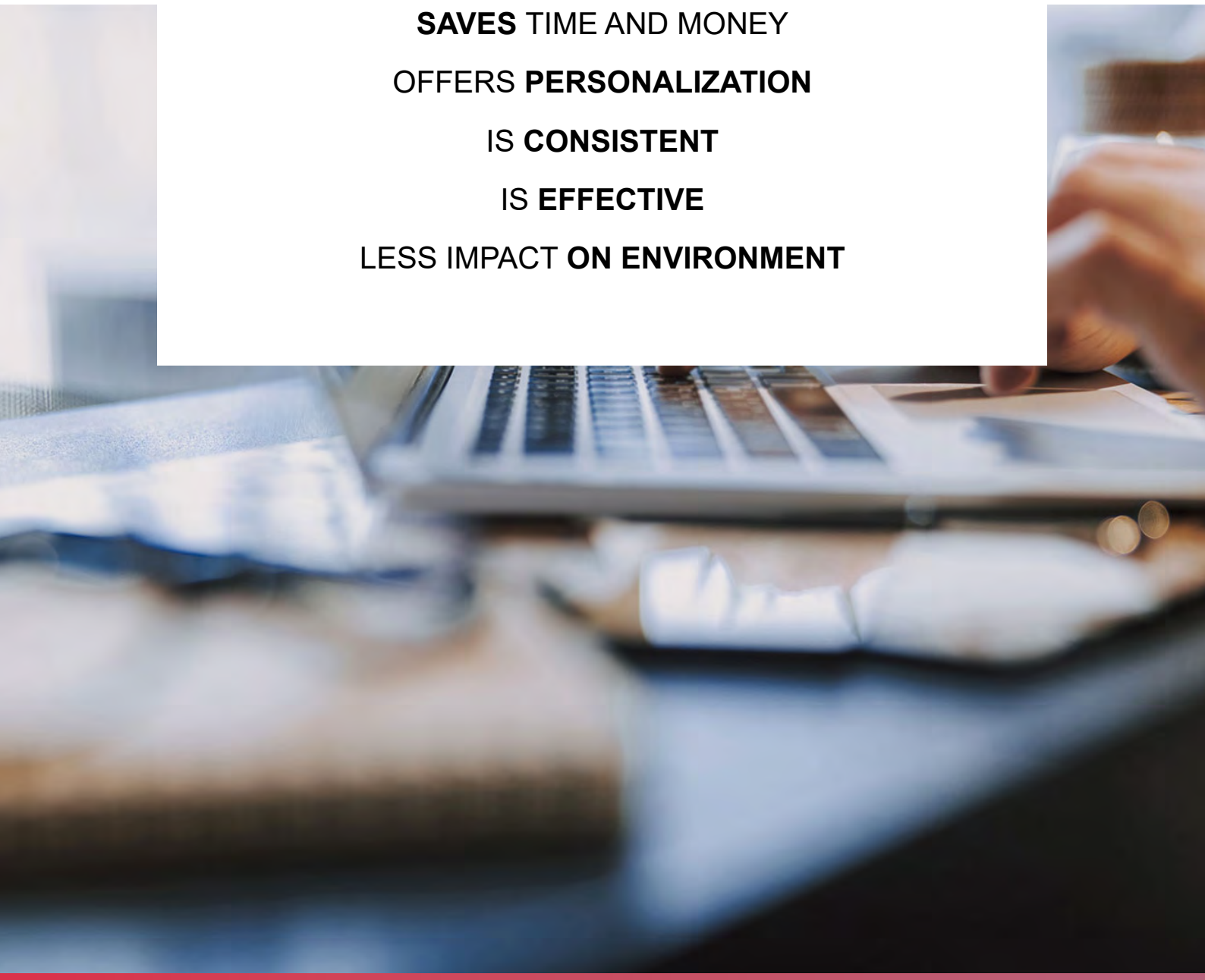
IN DEMAND
E-LEARNING COURSES

ISO 9001:2015 IN-DEPTH TRAINING	**ISO 14001:2015 IN-DEPTH TRAINING**	**ISO 45001 IN-DEPTH TRAINING**	**ISO 22000 IN-DEPTH TRAINING**
OVERVIEW OF LEAN SIX SIGMA	**OVERVIEW OF KANBAN METHODS**	**OVERVIEW OF 7 QUALITY CONTROL TOOLS**	**OVERVIEW OF 5S (JAPANESE METHODOLOGY FOR VISUAL MANAGEMENT)**
OVERVIEW OF KAIZEN	**8D PROBLEM SOLVING APPROACH**	**BUSINESS PROCESS MAPPING**	**ACCESS CONTROL & SOCIAL MEDIA MODULES**
KEEPING YOUR DATA SECURE MODULES	**SHARING DATA - INTERNET OF THINGS (IOT) MODULES**	**PRIVACY FOR YOU - GDPR MODULES**	**E-CAMPUS LOG IN**

QUALITY

QUALITY

Quality is vital for success in an increasingly competitive market place. It helps secure consumer confidence in products and services and build stakeholder trust. Our training provides your teams with the knowledge to drive continual improvement and maintain compliance with standards such as: ISO 9001, ISO 17025, and ISO 39001 the most widely recognized international standard for quality. It also supports you in fostering a culture of continual improvement.

■ CLASSROOM (CL) ■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
QUALITY MANAGEMENT SYSTEMS															
CQI-IRCA FD 116 QMS ISO 9001:2015 Foundation Training (17960)	CL	VC	1	9	6	4	3	6	19	10	5	2	7	4	4
CQI-IRCA PT236 QMS ISO 9001:2015 Internal Auditor Training (17962)	CL	VC	2	10-11	7-8	5-6	4-5	7-8	20-21	11-12	6-7	3-4	8-9	5-6	5-6
ISO 9001:2015 Mastering for Implementation Training	CL	VC	2	5-6		7-8		9-10		9-10		19-20		7-8	
CQI-IRCA PR328 QMS ISO 9001:2015 Lead Auditor Training (17929)	CL	VC	5	29-Feb 2	12-16	11-15	15-19	13-17	24-28	15-19	12-16	9-13	14-18	11-15	9-13
ISO 9001:2015 Awareness Training	CL	VC	1		5		8		19		5		7		4
QMS Internal Auditor Training (ISO9001:2015)	CL	VC	2	10-11		5-6		7-8		11-12		3-4		5-6	
Understanding and Internal Auditing for QMS (ISO9001:2015)	CL	VC	2		1-2		4-5		20-21		6-7		8-9		5-6
QMS Awareness and Mastering for Implementation Training (ISO9001:2015)	CL	VC	3	3-5		13-15		15-17		17-19		18-20		4-6	
ISO 10001:2018 Quality Management, ISO 10002: 2018, ISO 10003: 2018, ISO 10004: 2018 Awareness Training	CL	VC	1		1		3		19		5		7		4
ROAD TRAFFIC															
ISO 39001:2012 Road Traffic Safety Management Awareness Training	CL	VC	1		12			3			5			13	
ISO 39001:2012 Road Traffic Safety Management Internal Auditor Training	CL	VC	2			4-5			20-21			17-18			5-6
LABORATORY MANAGEMENT SYSTEMS															
ISO/IEC 17025:2017 Changes & Impact Training	CL	VC	1	22		4		1		3		18		4	
ISO/IEC 17025:2017 Awareness Training	CL	VC	2	23-24		5-6		2-3		4-5		19-20		5-6	
ISO/IEC 17025:2017 Internal Auditor Training	CL	VC	2		1-2		4-5		20-21		1-2		3-4		5-6

CONTACT US   DISCOVER MORE

Side tabs: QUALITY MANAGEMENT · FOOD & AGRI · INTEGRATED · CORP RESP & SUSTAINABLE · ENVIRONMENT · HEALTH & SAFETY · ENTERPRISE RISK · RISK · ANTI-BRIBERY · BUSINESS CONTINUITY · ASSET MANAGEMENT · FACILITY MANAGEMENT · OTHERS

FOOD AND AGRICULTURE

FOOD AND AGRICULTURE

Under increasing regulatory and consumer pressure, companies that handle, process and store food products need teams with the ability to meet increasingly stringent industry standards.

Bureau Veritas offers a range of food safety training solutions, including Food Safety Management System (FSMS) training to standards such as ISO 22000, FSSC 22000 and the BRCGS; Food Safety Internal Auditor training; and IRCA-certified Lead Auditor training for ISO 22000- and FSSC 22000-compliant FSMS.

We also provide training programs on the implementation and maintenance of Hazard Analysis and Critical Control Points (HACCP), Vulnerability Assessment and Critical Control Points, and Good Manufacturing Practice systems. In addition, we offer a range of Food Safety Modernization Act training courses.

■ CLASSROOM (CL)   ■ VIRTUAL / ONLINE (VC)

COURSE TITLE	CL	VC	DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
HACCP Awareness Training	CL	VC	1	29			8			9			1		
Basic Food Hygiene Training	CL	VC	1		1			3			2			1	
FSMS ISO 22000:2018 Awareness Training	CL	VC	1			1			19			17			6
FSMS ISO 22000:2018 Internal Auditor Training	CL	VC	2	11-12			8-9			11-12			3-4		
CQI-IRCA PR359:FSMS ISO 22000:2018 Lead Auditor Training (2061)	CL	VC	5		26-Mar 1			27-31			26-30			18-22	
FSSC Awareness Training	CL	VC	1			1			19			17			6
CQI-IRCA PR372 FSSC 22000 Lead Auditor	CL	VC	5				15-19			22-26			7-11		
IFS Food version 7 Industry Training	CL	VC	1		14			13			19			4	
IFS Food version 7 Internal Auditor Training	CL	VC	2			14-15			20-21			26-27			12-13

REDUCE YOUR RISKS IN THE FOOD INDUSTRY WITH BUREAU VERITAS AUDIT AND CERTIFICATION SOLUTIONS

GUARANTEEING SAFETY & QUALITY
Certifications to Meet Every Need

- Holistic Food Safety Management
- Boosting Reputation
- A License To Trade

IMPROVING SUSTAINABILITY
Certification of Sustainable Practices

- Assessing Sustainability
- Responsible Production and Supply
- Proving Organic Credentials
- Cutting Carbon

CUSTOMIZED AUDITS
Audits Focusing on ESG Objectives

- Environmental Audits
- Social Audits
- Corporate Audits

CONTACT US   DISCOVER MORE

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INTEGRATED MANAGEMENT SYSTEM

Standard

Policies

Law

Transparency

Requirement

Audit

COMPLIANCE

BUREAU VERITAS
1828

INTEGRATED MANAGEMENT SYSTEM

Organizations today seek a holistic view of the quality, health & safety and environmental (QHSE) risks they face. Integrated management system certification to recognized international standards by Bureau Veritas enables you to manage risks efficiently and improve reputation.

Regulation and public scrutiny of companies' QHSE performance is on the increase. Quality issues, poor labor practices or weak management of environmental impacts can hit reputation and revenues, and harm your ability to hire talented employees. Implementation of QHSE management system standards is an important first step to managing risk.

■ CLASSROOM (CL)　　　■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
IMS (QHSE) Awareness Training	CL	VC	2		26-27			6-7			5-6			4-5	
IMS (QHSE) Auditor Training	CL	VC	3	29-31	28-Mar 1	27-29	3-5	8-10	5-7	3-5	7-9	18-20	2-4	6-8	4-6

A SHARED HIGH LEVEL STRUCTURE WITH 3 CORE CONCEPTS

CONTEXT OF THE ORGANGANIZATION

All management systems are based on identification and analysis of the organization's stakeholder expectations

RISK BASED THINKING

A proactive approach that helps organizations identify threats and opportunities

CLEAR LEADERSHIP

Senior management must demonstrate commitment to address risks and be responsible and accountable

CONTACT US　　DISCOVER MORE

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QUALITY

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CORPORATE RESPONSIBILITY & SUSTAINABILITY

BUREAU VERITAS

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CORPORATE RESPONSIBILITY & SUSTAINABILITY

Companies are increasingly judged not only on products and services they provide but also, on their social responsibility, accountability, and environmental sustainability credentials. Bureau Veritas' training solutions support your journey towards becoming a more sustainable business in a fairer and greener world. Our courses include training for social responsibility and accountability standards such as ISO 26000 and Social Accountability International: SA8000. As part of their environmental sustainability strategy, many businesses choose to create an ISO 50001-compliant EnMS to evaluate and improve their energy consumption.

■ CLASSROOM (CL)   ■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
ENERGY MANAGEMENT (ISO 50001:2018)															
EnMS ISO 50001:2018 Awareness Training	CL	VC	1		12		17		5		7		2		4
EnMS ISO 50001:2018 Internal Auditor Training	CL	VC	2		13-14		18-19		6-7		8-9		3-4		5-6
EnMS ISO 50001:2018 Mastering for Implementation	CL	VC	3			13-15		22-24		24-26		18-20		20-22	
CQI-IRCA PR 366 EnMS ISO 50001:2018 Lead Auditor Training Course (2128)	CL	VC	5			25-29		27-31		29 - Aug 2		23-27		25-29	
GREENHOUSE GASES															
Carbon Footprint Calculation	CL	VC	1		7		3		5		7		2		
Carbon Footprint Calculation - Mastering	CL	VC	2		8-9		4-5		6-7		8-9		3-4		
Greenhouse Gases Workshop - ISO 14064-1:2018, ISO 14064-2:2019, ISO 14067:2018	CL	VC	3			6-8		1-3		3-5		11-13		6-8	
Greenhouse Gas Accounting and Verification Series - ISO 14064 - (1,2 & 3)	CL	VC	4				4-7	7-10		9-12		17-20		12-15	
Master Class Program for Carbon Footprint Calculation and GHG Based on 14064	CL	VC	5			12-16		20-24		15-19		9-13		18-22	
ISO 14064:2018-1 Lead Verifier Course	CL	VC	5		5-9		22-26		24-28		26-30		21-25		16-20
SUSTAINABLE PROCUREMENT GUIDANCE															
ISO 20400 Sustainable Procurement Guidance Awareness Training	CL	VC	1			4				9				1	

WHY IMPLEMENT ISO 50001?

• Reduce costs with a structured approach to identifying, measuring, and managing energy consumption
• Improve business performance by affecting behaviour and identifying opportunities to reduce energy consumption
• Engage top management, make energy management a boardroom issue
• Comply with legislation, meet current and future energy efficiency and GHG reduction targets
• Formalise your energy policy and objectives, embed energy efficient thinking in your organization

CONTACT US   DISCOVER MORE

ENVIRONMENT

ENVIRONMENT

Companies are increasingly aiming to reduce their environmental impact. Implementing an EMS such as ISO 14001 enables you to respond effectively to environmental concerns and problematics. Implementing ISO 14001 EMS will emphasize positive effects: alignment with legal requirements, measurement of environmental impacts as well as improvement of environmental performance and development of employee engagement. It will also increase competitive advantages, reduce organization's cost and provide financials savings.

Bureau Veritas' ISO 14001 training offer will support you to achieve your company's environmental objectives through the implementation and maintenance of a compliant EMS. Courses will cover overview, in-depth, Internal and Lead Auditor as well as a suite of digital tools.

█ CLASSROOM (CL)   █ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
EMS ISO 14001:2015 Awareness Training	CL	VC	1	3		6		1		9		18		13	
EMS ISO 14001:2015 Internal Auditor Training	CL	VC	2	4-5		7-8		2-3		10-11		19-20		14-15	
ISO 14001:2015 Mastering for Implementation Training	CL	VC	2		26-28		8-9		20-21		1-2		3-4		30-31
CQI-IRCA PR315 EMS ISO 14001:2015 Lead Auditor Training (17912)	CL	VC	5	8-12	26 - Mar 1	25-29	29- May 3	27-31	24-28	29 - Aug 2	26-30	30 - Oct 4	28 - Nov 1	25-29	23-27

WHAT IS ISO 14001?
ISO 14001 an international Environmental Management System (EMS) standards applicable to any organization, anywhere. Based on the Plan-Do-Check-Act cycle, ISO 14001 provides a framework and specifies the most important requirements to identify, control and monitor the environmental aspects and impacts of any organization, and also how to manage and improve the whole system.

WHY CERTIFY ISO 14001:2015
Certification to the **ISO 14001 Environmental Management System** standard brings a number of advantages:

• **Reduce environmental impact** by understanding risks and opportunities
• **Increase operational control** over the environmental aspects of your business
• **Better integrate environmental considerations** into business strategy
• Use certification to **optimize the performance** of your Environmental Management System
• Create a **High Level Structure** that can be seamlessly integrated with complementary management systems (e.g. Quality Management Systems, Asset Management Systems, Occupational Health & Safety system, Energy Management Systems, other ISO standards)

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QUALITY

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INTEGRATED

CORP RESP & SUSTAINABLE

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ENTERPRISE RISK

RISK

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BUSINESS CONTINUITY

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FACILITY MANAGEMENT

OTHERS

HEALTH & SAFETY

HEALTH & SAFETY

Your company's human capital is its greatest asset. Protecting your workforce with robust health and safety standards reduces risk, protects your reputation and minimizes lost time. It can also cement trust among employees and customers. Bureau Veritas' training courses and tools for OHSMS enable you to proactively prevent illnesses and injuries on the job. Our experts support your teams to develop the skills and knowledge they need to achieve and maintain an ISO 45001-compliant OHSMS, with a range of courses and tools adapted to all levels of experience.

While our introductory and advanced courses provide essential and in-depth knowledge about occupational health and safety and ISO 45001, our internal and lead-auditor courses train learners to assess the effectiveness and compliance of OHSMS.

■ CLASSROOM (CL)　　　■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
ISO 45001:2018 Occupational Health & Safety Awareness Training	CL	VC	1		26		5		19	29			2		11
ISO 45001:2018 Occupational Health & Safety Internal Auditor Training	CL	VC	2		27-28		8-9		20-21		1-2		3-4		12-13
ISO 45001:2018 (OH&SMS) Mastering for Implementation Training	CL	VC	2			27-29			3-4			5-6			5-6
CQI-IRCA PR357 ISO 45001:2018 (OH&SMS) Lead Auditor Training (1911)	CL	VC	5	22-26	19-23	18-23	22-26	20-24	10-14	22-26	19-23	23-27	21-25	18-22	16-20

WHAT IS ISO 45001?
ISO 45001 is an international Occupational Health and Safety Management Systems (OHMS) standard. It enables an organization to have control over, and knowledge of, all relevant hazards resulting from normal operations and abnormal situations, and improve its performance.

WHY SHOULD MY ORGANIZATION IMPLEMENT ISO 45001?
- **Improve your company's Health & Safety image:** by implementing ISO 45001 certification, you receive proof of your organization's ongoing commitment to the health and safety of your employees.
- **Demonstrate legal compliance to safety regulations:** a certified occupational health and safety management system provides assurance that legal compliance is effectively managed. Implementing it is now a legal requirement in many countries.
- **Reduce insurance premiums:** by reducing the number of accidents or damage to equipment or plant sites, an organization can also reduce insurance premiums, cost of fines and civil actions.
- **A mark to demonstrate your organization's commitment to excellence:** the Bureau Veritas Certification Mark is recognized and respected throughout the world as a valued symbol of reliability, sustainability and trust.

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ENTERPRISE RISK

ENTERPRISE RISK

From business continuity, to supply chain security, to asset management, organizations face a range of risks. Increased interconnectivity has created new threats to data protection and information security. Meanwhile, traditional risks to businesses, such as operational delays and utility disruption, are compounded by a growing dependence on digital networks.

To help companies protect their assets, Bureau Veritas offers a wide variety of Enterprise Risk training solutions. Bureau Veritas' portfolio includes courses from the fundamentals of risk management to advanced training and tools for conducting internal audits. With Bureau Veritas training, you can ensure your staff understands and is ready to implement, evaluate and improve your Enterprise Risk systems.

■ CLASSROOM (CL)   ■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
INFORMATION SECURITY (ISMS 27001:2022)															
ISMS ISO 27001:2022 Awareness Training	CL	VC	1		19			15			14			13	
ISMS ISO 27001:2022 Internal Auditor Training	CL	VC	2		20-21			16-17			15-16			14-15	
ISMS ISO 27001:2022 Mastering For Implementation Workshop	CL	VC	3			11-13			10-12			23-25			16-18
ISO 27001:2022 Lead Implementer Training	CL	VC	5			11-15			10-14			23-27			16-20
CQI-IRCA ISMS ISO 27001:2022 Lead Auditor Training	CL	VC	5		19-23		22-26		24-28		19-23		21-25		23-27
Overview on IT Asset Management based on ISO/IEC 19770-1:2017	CL	VC	1	22			15			22			21		
ISO/IEC 19770-1:2017 Awareness Training	CL	VC	2		26-27			27-28			19-20			11-12	
ISO 38500:2015 Information Technology - Governance of IT for organization Awareness Training	CL	VC	1			18			24			23			16

CONTACT US   DISCOVER MORE

ENTERPRISE RISK

Certification of Enterprise Risk Management System brings
3 KEY ADVANTAGES

Ensure CONSISTENT IMPLEMENTATION of your management systems

Target **COMPLIANCE** and safeguard reputation

Achieve **CONTINUOUS IMPROVEMENT**

5 RISKS KEEP MANAGERS UP AT NIGHT

78%
CONSTRUCTION

78%
BUSINESS CONTINUITY

68%
PROTECTION OF CLIENT DATA

53%
POOR PROTECTION OR USE OF ASSETS

52%
BRIBERY OF EMPLOYEES OR SUPPLY CHAIN

THEY ARE DRIVEN BY 2 MAIN CONCERNS

REPUTATION is the key driver when thinking about

BUSINESS PERFORMANCE is the key driver for

Protection of client data **40%**
Information systems security **36%**

Business continuity **73%**
Asset management risks **67%**

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ENTERPRISE RISK

■ CLASSROOM (CL)   ■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
PRIVACY INFORMATION MANAGEMENT SYSTEM (ISO 27701)															
ISO 27701:2019 Awareness Training	CL	VC	1			25			24			9			16
ISO 27701:2019 Mastering Privacy Info Management Systems (Ext to ISO 27001 & ISO 27002)	CL	VC	2		19-20			13-14			19-20			11-12	
ISO 27701:2019 Internal Auditor Training	CL	VC	2	29-30			25-26			4-5			10-11		
CORPORATE SECURITY MANAGEMENT SYSTEM															
ISO 18788:2015 Awareness Training	CL	VC	2	13-14		18-19		6-7		8-9		3-4		5-6	
Mastering for Implementation of Management System for Private Security Operations (ISO 18788:2015)	CL	VC	3		28-Mar 1		3-5		5-7	7-9			2-4		11-13
BS 10800:2020 Awareness Training	CL	VC	1		8-9		4-5		6-7		8-9		3-4		
Mastering for Implementation for Provision of Security Services - CoP (BS 10800:2020)	CL	VC	2		1-2		4-5		20-21		1-2		3-4		5-6
BS 7958:2015 Awareness Training	CL	VC	1	24		5-6		1		3		4		6	
Mastering for Implementation for CCTV Operations & Management - CoP (BS 7958:2015)	CL	VC	2	25-26		7-8		2-3		4-5		5-6		7-8	

Based upon 30 years experience of management systems training and certification, the Bureau Veritas approach to Enterprise Risk Management through the application of the new generation of international standards for emerging risks:

- **Embed a proactive culture of risk management** in your organization to identify and act on critical hazards and exploit pivotal opportunities.
- **Safeguard reputation and increase stakeholder trust**, by complying with regulations, and improving governance and reporting.
- **Improve performance and protection,** boosting organizational efficiency and resilience and return on investment in assets, and improving loss prevention and incident management.

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RISK MANAGEMENT

RISK MANAGEMENT

Risk is a necessary part of doing business, and in a world where enormous amounts of data are being processed at increasingly rapid rates, identifyingand mitigating risks is a challenge for any company. It is no wonder then that many contracts and insurance agreements require solid evidence of good risk management practice.

ISO 31000 provides direction on how companies can integrate risk-based decision making into an organization's governance, planning, management, reporting, policies, values and culture. It is an open, principles-based system, meaning it enables organizations to

■ CLASSROOM (CL)　　　　■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Understanding Risk Management & ISO 31000 Training	CL	VC	2	11-12		25-26		20-21		11-12		19-20		7-8	
ISO 31001:2018 Lead Risk Manager	CL	VC	5		19-23		22-26		10-14		5-9		7-11		16-20

WHO IS ISO 31000 FOR?
ISO 31000 is applicable to all organizations, regardless of type, size, activities and location, and covers all types of risk. It was developed by a range of stakeholders and is intended for use by anyone who manages risks, not just professional risk managers.

WHAT ARE THE BENEFITS FOR MY BUSINESS?
ISO 31000 helps organizations develop a risk management strategy to effectively identify and mitigate risks, thereby enhancing the likelihood of achieving their objectives and increasing the protection of their assets. Its overarching goal is to develop a risk management culture where employees and stakeholders are aware of the importance of monitoring and managing risk. Implementing ISO 31000 also helps organizations see both the positive opportunities and negative consequences associated with risk, and allows for more informed, and thus more effective, decision making, namely in the allocation of resources. What's more, it can be an active component in improving an organization's governance and, ultimately, its performance.

BENEFITS OF THESE TRAINING COURSES
- Understand Risk Management principles
- Be familiar with Risk Management and ISO 31000:2018 "jargon"
- Recognize benefits of ISO 31000 standard and integration with other standards
- Realize that risk management according to ISO 31000 is divided into a strategic framework defined by top management and a operational risk management process for different processes and products.
- Learn how to establish the context with tools like Balanced Scorecard, SWOT-Analysis or Parameter Diagrams.
- Know how to create and use typical risk management templates (e.g. likelihood and consequences ranges, risk matrix and risk treatment plans).

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ANTI-BRIBERY MANAGEMENT SYSTEM

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ANTI-BRIBERY MANAGEMENT SYSTEM

The publication of ISO 37001 Anti-Bribery Management Systems (ABMS) in 2016, enables organizations to establish procedures identifying and prioritizing the treatment of bribery risks and to train up and maintain the competence of business associates working for and on behalf of the company to do business with integrity.

ISO 37001's structured approach to identifying, evaluating, analyzing and mitigating bribery risks with appropriate communication, training and procedures brings the standardized model used by other management systems to this important field of enterprise risk.

■ CLASSROOM (CL)   ■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
ISO 37001 Anti-Bribery Management System Awareness Training	CL	VC	1	29			8			9			1		
ISO 37001 Anti-Bribery Management System Internal Auditor Training	CL	VC	2		27-28		8-9		20-21		1-2		3-4		12-13
ISO 37001 Anti-Bribery Management System Mastering for Implementation Training	CL	VC	2			7-8		2-3		10-11		19-20		14-15	

HOW DO I LEARN MORE ABOUT ISO 37001?
Bureau Veritas Training's team of industry experts is dedicated to providing comprehensive training programs using a hands-on approach to instruction. The courses below have fully integrated exercises and /or workshops for students to immediately apply and reinforce ABMS principles.

E-LEARNING
Coming soon, ISO 37001 ABMS Awareness and Introduction courses can be done from your computer.

OPEN COURSES
Depending on your requirement, you can choose from:
•	ISO 37001 ABMS Awareness (1 day)
•	Mastering ISO 37001 ABMS (2 days)
•	ISO 37001 ABMS Internal Auditor (3 days)
•	ISO 37001 ABMS Lead Auditor (5 days)

Our open courses are widely available in most cities.

BLENDED LEARNING
This package combines components from the above range of courses. In open and company training courses our instructors share the best practices that they have learned in their practical auditing work and relate their experience face to face to deliver you the highest value.

CONTACT US   DISCOVER MORE

BUSINESS CONTINUITY

BUSINESS CONTINUITY

The international management system standard ISO 22301:2019 lays out the requirements for organizations to allocate responsibility and resources to understand the risks, plan, establish controls, and structure their operations in order to enhance resilience and recover more swiftly when failures do occur. In establishing an ISO 22301 compliant Business Continuity Management System (BCMS) the organization looks beyond itself, to consider its stakeholders and reach out into its value chain to improve the resilience of the whole business ecosystem and society within which it operates.

Like other management systems there are requirements to train staff to ensure competence, to check the functioning of the systems and procedures put in place periodically with internal audits and management reviews focused on continual improvement. ISO 22301 also follows the same High Level Structure (HLS) making it easier to integrate into existing ISO based management systems that the company may already have in place.

■ CLASSROOM (CL)　　　**■ VIRTUAL / ONLINE (VC)**

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
BCMS ISO 22301:2019 Awareness Training	CL	VC	1	29			8		19		26		4		6
BCMS ISO 22301:2019 Internal Auditor Training	CL	VC	2		26-27			6-7			5-6			4-5	
BCMS ISO 22301:2019 Mastering for Implementation Workshop	CL	VC	3			13-15			19-21			25-27			11-13

HOW DO I LEARN MORE ABOUT ISO 22301?
Bureau Veritas Training's team of industry experts is dedicated to providing comprehensive training programs using a hands-on approach to instruction. The courses below have fully integrated exercises and /or workshops for students to immediately apply and reinforce BCMS principles.

OPEN COURSES
Depending on your requirement, you can choose from:
- ISO 22301 BCMS Awareness (1 day)
- Mastering ISO 22301 BCMS (2 days)
- ISO 22301 BCMS Internal Auditor (3 days)
- IRCA ISO 22301 BCMS Lead Auditor (5 days)

Our open courses are widely available in most cities.

BLENDED LEARNING
This package combines components from the above range of courses. In open and company training courses our instructors share the best practices that they have learned in their practical auditing work and relate their experience face to face to deliver you the highest value.

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ASSET MANAGEMENT

ASSET MANAGEMENT

The ISO 55000 series of standards has brought the most successful publically available specification: PAS 55 to organizations globally, bringing consistent terminology, guidance and a robust management systems framework built upon 24 best practice aspects to the discipline of asset management.ISO 55001 Asset Management System (AMS) implementation drives cost efficiency, value creation and risk management across the lifecycle of assets, from their design and fabrication or construction through commissioning, operations, maintenance, modification and renewal to their eventual disposal or decommissioning.

■ CLASSROOM (CL)   ■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
ISO 55001 Asset Management Awareness Training	CL	VC	1	24		5-6		1		3		4		6	
ISO 55001 Asset Management Internal Auditor Training	CL	VC	2	25-26		7-8		2-3		4-5		5-6		7-8	
Fundamentals of Asset Management Training (based on ISO 55001:2014)	CL	VC	2		6-7		1-2		3-4		6-7		1-2		9-10
Mastering Asset Management for Implementation Training (based on ISO 55001:2014)	CL	VC	2		8-9		3-4		5-6		8-9		3-4		11-12
ISO 55001 Lead Auditor Course	CL	VC	5			4-8		6-10		1-5		2-6		4-8	

HOW DO I LEARN MORE ABOUT ISO 55000?
Bureau Veritas Training's team of industry experts is dedicated to providing comprehensive training programs using a hands-on approach to instruction. The courses below have fully integrated exercises and /or workshops for students to immediately apply and reinforce AMS principles.

OPEN COURSES
Depending on your requirement, you can choose from:
- ISO 55001 AMS Awareness (1 day)
- Mastering ISO 55001 AMS (2 days)
- ISO 55001 AMS Internal Auditor (3 days)
- ISO 55001 AMS Lead Auditor (5 days)

Our open courses are widely available in most cities.

BLENDED LEARNING
This package combines components from the above range of courses. In open and company training courses our instructors share the best practices that they have learned in their practical auditing work and relate their experience face to face to deliver you the highest value.

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FACILITY MANAGEMENT

FACILITY MANAGEMENT

Facility management (FM) integrates multiple disciplines in order to have an influence on the efficiency, and productivity of economies of societies, communities and organizations, as well as the manner in which individuals interact with the built environment.

Facility Management affects the health, well-being and quality of life of much of the world's societies and population through the services it manages and delivers

- ■ CLASSROOM (CL)   ■ VIRTUAL / ONLINE (VC)

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
ISO 41001:2018 Facility Management Awareness Training	CL	VC	1		7		2		3		6		1		9
ISO 41001:2018 Facility Management Internal Auditor Training	CL	VC	2		8-9		3-4		4-5		7-8		2-3		10-11
ISO 41001:2018 Facility Management Mastering for Implementation Workshop	CL	VC	2			6-8		8-10		3-5		4-6		6-8	

BENEFITS OF FACILITIES MANAGEMENT SYSTEM
- Improved workforce productivity, safety and health and well-being;
- Improved communication of requirements and methodologies among and between public and private sector organizations;
- Improved efficiency and effectiveness, thus improving cost benefits to organizations;
- Improved service consistency;
- Providing a common platform for all types of organizations

LEARNING OUTCOMES FOR ISO41001 TRAINING COURSES:
- Gain a comprehensive understanding of the ISO 41001 standard, including its scope, purpose, and structure.
- Familiarize oneself with the key concepts, terms, and definitions used in ISO 41001.
- Learn the specific requirements outlined in ISO 41001 and how they apply to facility management processes.
- Understand the principles of risk-based thinking as applied to facility management
- Explore how ISO 41001 can be integrated with other management systems, such as ISO 9001 (Quality Management) and ISO 14001 (Environmental Management).
- Gain insights into the various facility management processes outlined in ISO 41001, including planning, support, operation, performance evaluation, and improvement.
- Develop the skills to plan and implement ISO 41001 within an organization, considering the unique context and needs of the facility.
- Develop auditing skills to assess the compliance of facility management systems with ISO 41001 requirements.
- Understand the legal and regulatory requirements related to facility management and how ISO 41001 can help organizations meet these obligations.

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OTHER STANDARDS

OTHER STANDARDS

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COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
OPERATIONAL EXCELLENCE TRAINING															
Advanced Auditing Training Based on ISO 19011:2018	CL	VC	2		5-6		1-2		3-4		6-7		1-2		9-10
Accident Investigation Training	CL	VC	1	24		4		1		3		4		6	
Good Manufacturing Practice Training	CL	VC	1		7		2		3		6		1		9
Continuous Improvement Workshop	CL	VC	1		1				3		2			1	
Root Cause Analysis & Corrective Action Training	CL	VC	2		12-13		18-19		13-14		1-2		3-4		10-11
Root Cause Analysis based on 8D Problem Solving Approach	CL	VC	2	25-26		7-8		2-3		4-5		5-6		7-8	

OUR COURSES ARE RUN AND DEVELOPED TO MEET OUR CLIENTS' NEEDS

Partnering with Bureau Veritas for training supports continuous improvement throughout your organization. We help you maintain full compliance and knowledge with all relevant standards and interesting topics by making sure your teams possess the necessary skills.

Visit our website below to get information on training options available in your country and discover how Bureau Veritas can help you meet your training objectives.

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OTHER STANDARDS

CLASSROOM (CL)   **VIRTUAL / ONLINE (VC)**

COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
HUMAN RESOURCES MANAGEMENT															
Overview of ISO 30408:2016 - Guidelines on Human Governance	CL	VC	1	29			8			9			1		
Overview of ISO 30409:2016 - Workforce planning	CL	VC	1		1			3			2			1	
Overview of BS 760000:2015 - HR Valuing People Management System Requirements	CL	VC	1			1			19			17			6
INNOVATION MANAGEMENT SYSTEMS															
ISO 56002:2019 Awareness Training	CL	VC	2		1-2		4-5		20-21		1-2		3-4		5-6
ISO 56002:2019 Mastering For Implementation Workshop	CL	VC	2		13-14		18-19		6-7		8-9		1-2		9-10
ISO 56002:2019 Innovation Management System Awareness Training	CL	VC	1	24		4		1		3		4		6	
EDUCATIONAL / KNOWLEDGE MANAGEMENT															
Overview on Educational Organizations Management Systems (ISO 21001:2018)	CL	VC	1	24		5-6		1		3		4		6	
ISO 21001:2018 Awareness Training	CL	VC	1		7		2		3		6		1		9
ISO 21001:2018 Mastering For Implementation Workshop	CL	VC	2	22-23			15-16			11-12			3-4		
ISO 30401:2018 Awareness Training	CL	VC	1		19			15			14			13	
ISO 30401:2018 Mastering for Implementation Workshop	CL	VC	2			14-15			20-21			17-18			12-13

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COURSE TITLE			DAYS	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
COMPLIANCE MANAGEMENT SYSTEMS															
ISO 37301:2021 Awareness	CL	VC	1	29			8			9			1		
ISO 37301:2021 Awareness and Internal Auditor Course	CL	VC	3			27-29		8-10		17-19					
BUILDING INFORMATION MODELING (BIM)															
BIM Fuundamentals Course	CL	VC	1	29			8			9			1		
ISO 19650:2018 BIM, Part 1 &2 Overview	CL	VC	1		1			3			2			1	
BIM Mastering for Implementation Workshop	CL	VC	3	3-5		13-15		15-17		17-19		18-20		4-6	
BIM Process and Tools	CL	VC	3		21-23				19-21			25-27			11-13

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WITH BUREAU VERITAS TRAINING AND CERTIFICATION: GET A WINNING COMBINATION!

It's easy to get started on the road to compliance with Bureau Veritas Certification.

1

ASSESS YOUR NEEDS

Before developing and implementing your management system, you need to understand where your knowledge gaps lie. Requirements from one company to another will vary: but every management system rely on people throughout the organization understanding their role in delivering it.

2

ACCESS THE NECESSARY BUREAU VERITAS TRAINING

Once you have identified your knowledge gaps, you are ready to address them through appropriate training. Explore the wide range of courses offered by Bureau Veritas for different profiles across your organization.

3
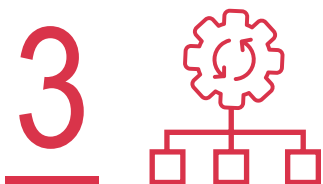
DEVELOP YOUR MANAGEMENT SYSTEM(S)

Put the valuable knowledge you gained in your training to work in developing a management system fit for your organization.

4

GET CERTIFIED WITH BUREAU VERITAS

Certification of your management system by Bureau Veritas demonstrates that you take a proactive approach to addressing risk and continually improving your processes.

WHY TRAIN –
AND WHY NOW?

In all the most recent ISO standards, an organization's people have a vital role to play in ensuring its compliance. When a company implements a management system of any kind, it is crucial that its entire workforce understands the system, its purpose, and the role they have to play in making it work. Getting everyone on board is key to ensuring the management system is implemented properly and consistently and that it will be successful in the long term.

Training will help your personnel understand new
standards, get to grips with recently revised standards, and gain a better understanding of key concepts. Refreshing their skills in developing, implementing and reviewing management systems will make them better able to address a range of risks and opportunities across your business.

As sustainability, cybersecurity and data privacy rise to the top of senior management agendas, specialized training can also support your teams keep on top of the emerging risks in new areas of the business landscape. It allows them to hone their expertise in a specific sector or industry such as food, automotive or transportation.

5 POSITIVE IMPACTS OF
TRAINING YOUR WORKFORCE
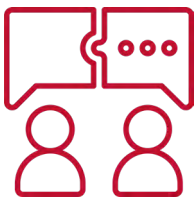
BOOST EMPLOYEE ENGAGEMENT   **REDUCE STAFF TURNOVER**   **ATTRACT TOP TALENT**   **IMPROVE PRODUCTIVITY**   **INCREASE REVENUE**

WHY CHOOSE
BUREAU VERITAS?

Bureau Veritas' training offer caters to the needs of every company – from the biggest to the smallest, and in every industry - in terms of both the content of our courses and their delivery format. In-person training sessions are available across the globe, while our online solutions offer flexibility and access from even the remotest areas of the world.

Whatever your business, wherever you work, and regardless of your organization's size, you have everything to gain from offering your staff best-in-class training that lets them – and your company – stay competitive and get ahead of the pack.

SHAPING A WORLD OF TRUST

Trust is the very foundation upon which relationships between citizens, public authorities, and companies are built. In today's fast changing world, this essential is no longer a given. Citizens and consumers are seeking out verified and verifiable information on how companies develop, produce and supply their goods and services. Decision maker across all organizations face the challenge of proving their CSR commitments in order to remain competitive and sustainable.

At Bureau Veritas, our work enables organizations to operate and innovate safely and perform better. Thanks to our unrivalled expertise, technical knowledge and worldwide presence, we support them by managing quality, safety, and sustainability risks, to the benefit of society as a whole. We play a pivotal role in building and protecting companies' reputations, supporting them as they forge the foundations of trust that is built to last.

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