

TRAINING AND SKILLS DEVELOPMENT: EMPOWERING PEOPLE FOR THE WORKPLACE

Bureau Veritas Certification Training Services



**BUREAU
VERITAS**

BUREAU VERITAS: A GLOBAL CERTIFICATION & TRAINING BODY

Bureau Veritas is a leading certification body. We enable clients throughout the world to improve their performance via management system certification, social responsibility audits and customized audits. We also provide training and certification of personnel.

Achieving the highest levels of performance and compliance requires employees throughout the organization to play their part. To do this, they need to develop expertise.



Bureau Veritas' wide range of training options and resources enables clients to equip personnel with the skills and knowledge they need.

OUR TRAINING SERVICES

We offer face-to-face sessions, and digital formats including virtual classroom and webinars. Our courses, designed and led by experts, allow clients of all types and sizes to meet their particular training needs effectively and efficiently. They cover standards relating to:

- Quality
- Health & Safety
- Environment
- Corporate Responsibility & Sustainability
- Cybersecurity & Data Protection
- Operational Risk Management
- Specific sectors: Food & Agriculture and Transportation & Mobility

TRAINING: ENABLING YOUR PEOPLE TO REACH THEIR FULL POTENTIAL

Today's workplace looks nothing like it did 10 years ago. Technologies and techniques evolve almost daily, and the recent pandemic and the resulting mass move to working from home have only accelerated change more. In this context, it is more important than ever for companies and employees to update and hone their skills and knowledge regularly in order to keep pace with technology that is not just changing how, where and when we do business, but also the actual business we do.

A company's greatest asset is its workforce, so motivating and retaining employees is vital. Employees are aware that upskilling is essential to job performance and long-term career success.

As an employer, providing high quality training not only ensures your workforce is fully competent and loyal, it helps build your brand reputation, enabling your company to attract top talent. Indeed, the opportunity for growth and development is one of high-potential jobseekers' top criteria when choosing an employer.

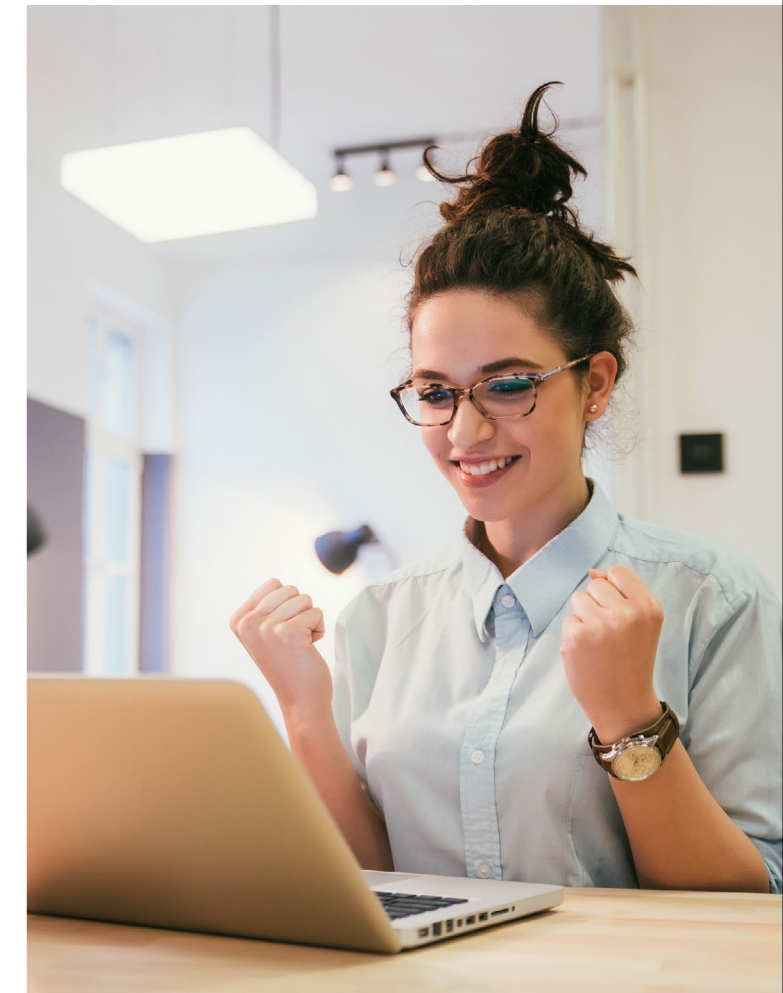
Training also boosts a company's organizational performance, with research consistently showing that firms that invest in training improve their bottom line.

In today's fast-moving world, training your staff simply makes good business sense.

So, the real question is not *whether* to train but *what* training to offer and *how* to choose the best provider. Bureau Veritas has the answers you need.

5 POSITIVE IMPACTS OF TRAINING YOUR WORKFORCE

-  Boost Employee Engagement
-  Reduce Staff Turnover
-  Attract Top Talent
-  Improve Productivity
-  Increase Revenue



MANAGING BUSINESS CORE RISKS

Quality

Quality is vital for success in increasingly competitive market place. It helps secure consumer confidence in products and services and build stakeholder trust.

Quality Management System training provides your teams with the knowledge to drive continual improvement and maintain compliance with standards such as ISO 9001, the most widely recognized international standard for quality management. It also supports you in fostering a culture of continual improvement.

Bureau Veritas' comprehensive offer of training courses and tools provides your employees with the necessary relevant skills to deliver sustainable quality. Training options range from introductory to auditor training courses. Our industry-leading CQI/IRCA-certified auditor training programs prepare learners to become internal and lead auditors. These courses can be delivered online from end-to-end, including the final examination.

Health & Safety

Your company's human capital is its greatest asset. Protecting your workforce with robust health and safety standards reduces risk, protects your reputation and minimizes lost time.

It can also cement trust among employees and customers.

Bureau Veritas' training courses and tools for OHSMS enable you to proactively prevent illnesses and injuries on the job. Our experts support your teams to develop the skills and knowledge they need to achieve and maintain an ISO 45001-compliant OHSMS, with a range of courses and tools adapted to all levels of experience.

While our introductory and advanced courses provide essential and in-depth knowledge about occupational health and safety and ISO 45001, our internal and lead-auditor courses train learners to assess the effectiveness and compliance of OHSMS.



PROTECTING PLANET & PEOPLE

Environment

Companies are increasingly aiming to reduce their environmental impact. Implementing an EMS such as ISO 14001 enables you to respond effectively to environmental concerns and problematics.

Implementing ISO 14001 EMS will emphasize positive effects: alignment with legal requirements, measurement of environmental impacts as well as improvement of environmental performance and development of employee engagement. It will also increase competitive advantages, reduce organization's cost and provide financial savings.

Bureau Veritas' ISO 14001 training offer will support you to achieve your company's environmental objectives through the implementation and maintenance of a compliant EMS. Courses will cover overview, in-depth, Internal and Lead Auditor as well as a suite of digital tools.

Corporate Responsibility & Sustainability

Companies are increasingly judged not only on the products and services they provide but also on their social responsibility, accountability, and environmental sustainability credentials.

Bureau Veritas' Corporate Responsibility and Sustainability training solutions support your journey towards becoming a more sustainable business in a fairer and greener world. Our courses include training for social responsibility and accountability standards such as ISO 26000 and Social Accountability International: SA8000. Our experts can help your staff prepare to implement a compliant system and maintain it over the long term.



As part of their environmental sustainability strategy, many businesses choose to create an ISO 50001-compliant EnMS to evaluate and improve their energy consumption. For this, Bureau Veritas has several digital and classroom training options, as well as Transition Auditor training. In addition, we offer a training course for the Program for the Endorsement of Forest Certification®, a forest and timber initiative.



MITIGATING BUSINESS RISKS

Cybersecurity & Data Protection

Today's digital technologies offer major benefits, but their use also exposes businesses to serious security threats. To help companies protect their digital assets, Bureau Veritas offers a wide variety of cybersecurity and data protection training solutions.

To help you ensure the confidentiality, integrity and availability of your company's information, Bureau Veritas offers ISO 27001 Information Security Management Systems (ISMS) training courses, which help your personnel understand and mitigate information security risks, and audit to ISO 27001 standards. For Automotive players, we offer one- and two-day classroom training on TISAX® dedicated information security standard.

Operational Risk Management

Organizations today face more – and more varied – risks than ever before. To help companies protect their assets, Bureau Veritas offers a suite of Operational Risk training solutions.

Our courses cover ISO 31000 Risk Management training, which is the primary building block for Operational Risk management, along with introductory and mastery level webinars and courses for ISO 37001 Anti-Bribery Management Systems (ABMS) training.

Bribery represents a serious risk to businesses, with potentially significant legal and financial repercussions;

To address data privacy, we offer training courses to enable you to add the ISO 27701 Privacy Information Management System (PIMS) extension to an existing ISO 27001 ISMS, and audit to ISO 27701 standards.

In addition, Bureau Veritas has developed a Data Protection Technical Standard with its own training options, including an introduction to the EU's General Data Protection Regulation for business leaders.

Also, we offer training for implementing, maintaining and auditing an ISO 20000-1-compliant Information Technology Service Management System.

training your staff to recognize and prevent corruption can help you avoid major problems. Bureau Veritas also provides training options for ISO 22301 Business Continuity Management (BCMS), to ensure your staff are able to manage business continuity, understand risks, and set controls to improve your organization's resilience.

Through our ISO 55001 Asset Management Systems (AMS) training, your personnel learn to identify risks to physical and non-material assets, while our ISO 28000 Supply Chain Security course helps your staff understand and safeguard supply chain security.

A TRAINING FOR SPECIFIC SECTORS

Food & Agriculture

Under increasing regulatory and consumer pressure, companies that handle, process and store food products need teams with the ability to meet increasingly stringent industry standards.

Bureau Veritas offers a range of food safety training solutions, including Food Safety Management System (FSMS) training to standards such as ISO 22000, FSSC 22000 and the BRCGS; Food Safety Internal Auditor training; and IRCA-certified Lead Auditor training for ISO 22000- and FSSC 22000-compliant FSMS.

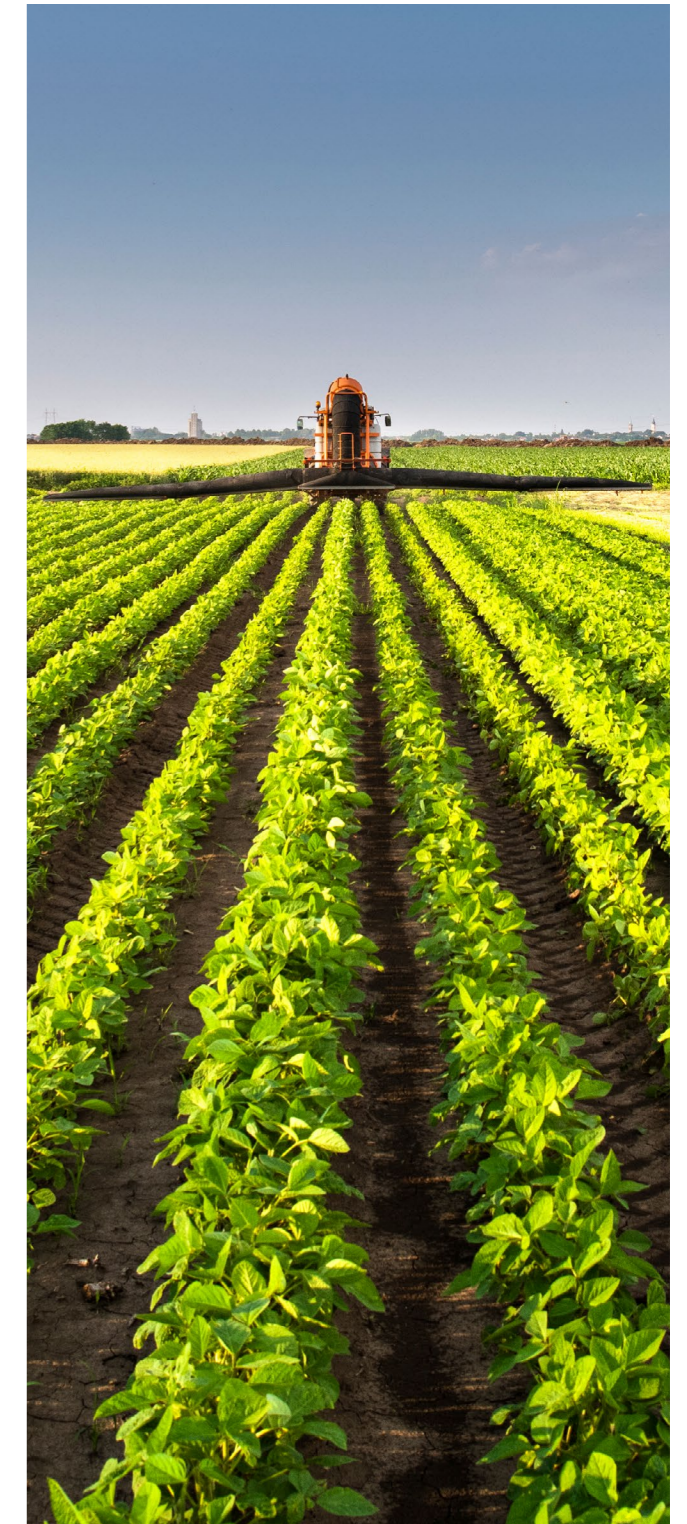
We also provide training programs on the implementation and maintenance of Hazard Analysis and Critical Control Points (HACCP), Vulnerability Assessment and Critical Control Points, and Good Manufacturing Practice systems.

In addition, we offer a range of Food Safety Modernization Act training courses.

Transportation & Mobility

A highly trained team is essential to stay ahead of the curve in a transportation and mobility industry that is facing growing regulatory pressure and the disruptive impact of digital innovation.

Bureau Veritas' suite of transportation and mobility solutions includes courses to ensure your teams are capable of planning, implementing, evaluating and improving Automotive Quality Management Systems in accordance with IATF 16949. We also provide specific sessions on Automotive Quality Core Tools like the Advanced Product Quality Planning and Production Part Approval Processes.



Our catalogue include as well digital and classroom VDA 6.3 process auditor trainings, IAQG 9100, 9110 and 9120 training (known as AS 9100 in North America, EN 9100 and JISQ 9100 in Japan) and lastly, we offer training solutions for ISO/TS 22163 QMS (formerly known as IRIS) for railways systems.



A FORMAT FOR EVERY NEED



CLASSROOM LEARNING

On-site and open classroom courses give your staff the opportunity to interact with Bureau Veritas' expert trainers and gain insights from peers in a variety of industries. This format enables them to benefit from direct access to and on-the-spot guidance from our uniquely qualified team. Courses are held on set dates throughout the year in a range of locations across the world.



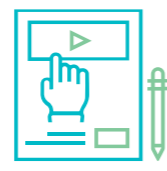
A RANGE OF LEVELS

Bureau Veritas' courses cater to the needs of every member of staff, whatever their level of knowledge and skill. Our range includes courses at Introduction, Awareness, In-depth, Expert, Auditor and Lead Auditor levels, which gives everyone the opportunity to develop their skills and grow their scope of understanding.



ONLINE LEARNING

Bureau Veritas offers a number of flexible online training solutions, available world-wide and locally. Learners can reap the benefits of live tutor-led virtual classroom courses and dynamic e-learning programs to ensure that both the content and the format of their training courses perfectly meet their needs. And, thanks to online tests and exams, both the learner and their employer can monitor progress and verify skills acquisition.



BLENDED LEARNING

Our blended learning programs combine traditional classroom teaching and digital learning tools to offer your staff maximum flexibility. This approach helps busy employees fit crucial learning and development around their current responsibilities, ensuring they learn at their own pace without forfeiting the advantages of face-to-face time with our experts.

CQI/IRCA ACCREDITED AUDITOR TRAINING

Auditing is a critical part of any management system. Bureau Veritas provides Lead and Internal Auditor training for a wide range of management systems, helping auditors achieve a deep and functional understanding of auditing principles and processes.

Bureau Veritas provides CQI-IRCA*-accredited Lead Auditor training that explains the principles, practices and requirements of leading management systems, such as ISO 9001. Our lead auditors guide participants through the entire supplier or second-party audit process, from managing an audit program to reporting audit results.

Participants gain an understanding of a variety of principles, such as auditing clause, process approaches, auditing planning and reporting.

We also provide auditor training based on the ISO 19011 standard, which can be used for auditing any type of management system or standard. Participants acquire an understanding of a variety of principles, such as process-based auditing systems, audit planning and non-conformance identification and analysis.



KEY BENEFITS

- Our **EXTENSIVE PORTFOLIO** includes auditor training in quality, health and safety, environment, social responsibility, and industry-specific standards.
- Courses are **CERTIFIED** by CQI/IRCA, along with other leading auditor training accreditation bodies around the world.
- We use **EXPERT-DEvised TEACHING METHODS**, integrating practical and theoretical learning.
- Our **GLOBAL NETWORK OF EXPERT AUDITORS** deliver and design all our auditor training courses.

* Bureau Veritas doesn't provide blended courses format for CQI-IRCA training, please contact your local Bureau Veritas Certification Training team to request the training catalogue and the options available.



TRAINING A KEY PILLAR OF MANAGEMENT SYSTEM

Why train – and why now?

In all the most recent ISO standards, an organization's people have a vital role to play in ensuring its compliance. When a company implements a management system of any kind, it is crucial that its entire workforce understands the system, its purpose, and the role they have to play in making it work. Getting everyone on board is key to ensuring the management system is implemented properly and consistently and that it will be successful in the long term.

Training will help your personnel understand new standards, get to grips with recently revised standards, and gain a better understanding of key concepts. Refreshing their skills in developing, implementing and reviewing management systems will make them better able to address a range of risks and opportunities across your business.

As sustainability, cybersecurity and data privacy rise to the top of senior management agendas, specialized training can also support your teams keep on top of the emerging risks in new areas of the business landscape. It allows them to hone their expertise in a specific sector or industry such as food, automotive or transportation.

WHY CHOOSE BUREAU VERITAS?

Bureau Veritas' training offer caters to the needs of every company – from the biggest to the smallest, and in every industry - in terms of both the content of our courses and their delivery format. In-person training sessions are available across the globe, while our online solutions offer flexibility and access from even the remotest areas of the world. Whatever your business, wherever you work, and regardless of your organization's size, you have everything to gain from offering your staff best-in-class training that lets them – and your company – stay competitive and get ahead of the pack.

WITH BUREAU VERITAS TRAINING AND CERTIFICATION: GET A WINNING COMBINATION!

It's easy to get started on the road to compliance with Bureau Veritas.



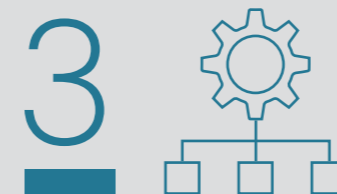
ASSESS YOUR NEEDS

Before developing and implementing your management system, you need to understand where your knowledge gaps lie. Requirements from one company to another will vary: but every management system relies on people throughout the organization understanding their role in delivering it.



ACCESS THE NECESSARY BUREAU VERITAS TRAINING

Once you have identified your knowledge gaps, you are ready to address them through appropriate training. Explore the wide range of courses offered by Bureau Veritas for different profiles across your organization.



DEVELOP YOUR MANAGEMENT SYSTEM(S)

Put the valuable knowledge you gained in your training to work in developing a management system fit for your organization.



GET CERTIFIED WITH BUREAU VERITAS

Certification of your management system by Bureau Veritas demonstrates that you take a proactive approach to addressing risk and continually improving your processes.



SHAPING A WORLD OF TRUST

Bureau Veritas is a Business to Business to Society company, contributing to transforming the world we live in. A world leader in testing, inspection and certification, we help clients across all industries address challenges in quality, health & safety, environmental protection, cybersecurity, operational risk and social responsibility.

CERTIFICATION FOR AN EVOLVING WORLD

Bureau Veritas Certification aims to create value for our clients by providing services that enable them to continually improve their business performance and mitigate risk in a fast changing world. Our services contribute to our clients' aims to achieve compliance, increase stakeholder confidence and achieve excellence.

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